



CORPORATE RESPONSIBILITY POLICY STATEMENT

IOI Group is a socially responsible corporate citizen that strives to achieve responsible commercial success whilst balancing the interests of a diverse range of stakeholders. IOI's CR policy is built upon the crux of its Vision Statement which addresses the following areas:

Standard of Conduct and Ethics

IOI is strongly committed to conducting its businesses in ways that are consistent with international standards of business conduct and ethics. Specifically, we conduct our operations with honesty, integrity, duty of care, and in compliance with laws and regulations of the countries or markets in which we operate. We do this by adopting and practicing a set of Core Values and by continuous benchmarking of our business practices against the best of global practices.

The Environment

IOI holds firmly to operating its businesses in ways that meet regulatory requirements on environmental impact in the countries or markets in which we operate. We strive to achieve a sustainable long-term balance between meeting our business goals and the preservation of the environment. Specifically, we adopt a group-wide policy of greening the environment. In that regard, we also insist on the same standard of environmental care from our suppliers and business partners.

Customers

IOI is strongly committed to delivering superior value in our products and services to our customers. We achieve this through a culture of innovation, quality, consistency and matching customers' expectations in our products and services. In the process, we apply rigorous standards of control and product/process safety.

Employees

IOI is committed to providing rewarding careers to our people on the basis of their aptitude, performance, and qualification – irrespective of race, gender, or nationality. Other key commitments to our employees include providing safe and healthy working conditions devoid of force or child labour; preservation of dignity and freedom of association; and maintaining open channels of communication.

Shareholders

IOI is committed to delivering value to shareholders through sustained consistent growth in volume and economic profitability whilst practicing internationally-accepted principles of good corporate governance.

Business Partners

IOI is committed to establishing mutually-beneficial relations and growth with our suppliers, service providers, and business partners (i.e. agents, distributors, venture and alliance partners). In return, we expect our partners to adhere to business principles and conduct consistent with ours.

Community

IOI strives to be a trusted and responsible corporate citizen through participation and contribution to the community in which we operate. Key areas of our focus include education, assistance to the deprived, racial/community integration, practical training, and other social and welfare programmes.