

# berita IOI



The Official Newsletter of **IOI GROUP**

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● INTEGRITY

● COMMITMENT

● LOYALTY



● EXCELLENCE IN EXECUTION

● SPEED OR TIMELINESS

● INNOVATIVENESS



● COST EFFICIENCY

## Success through Continuous Effort

07 Media Appreciation Night



13 Graduates' Choice Award 2018



14 Fixback 4 Health



15 IOI LiVO Referral Plant Adoption



19 CEO Visits IOI Pan-Cen



21 Joint Emergency Response Exercise 2018



23 IOI Oleo GmbH Opens New Application Lab in Hamburg



25 IOIEO Awarded IChemE Palm Oil Award



27 Biggest Kolam Art in Malaysia



28 ICM Lights Up Deepavali for the Underprivileged



32 Lights of Unity



33 Creative Xmas Kitchen for Kids



36 Yayasan TSLSC Awards RM517,000 in Scholarships

## COVER FEATURE

04 Success through Continuous Effort

## CORPORATE UPDATES

- 06 Q1 Earnings for IOIC and IOIPG  
Launch of IOIC's New Corporate Website
- 07 Media Appreciation Night
- 08 Digital Transformation in HR  
Hi-Tea with IOI Stakeholders
- 09 Visitors from Bangladesh to IOI  
IOIC and IOIPG in FTSE4Good Index
- 10 South Ketapang Landscape Initiative
- 11 Creating a Harassment Free Workplace  
Committed to Wildlife Protection

## HUMAN RESOURCE DEVELOPMENT

- 12 Leading with a Global Perspective

## PROPERTY

- 13 Graduates' Choice Awards 2018  
IOIPG Bags 5 QCLASSIC Awards  
IOIPG Wins The Edge Top Ten Developers Awards
- 14 Double Excellence for IOIPG  
Fixback 4 Health  
Pay Later Buy Now
- 15 Turning Waste to Treasure  
IOI LiVO Referral Plant Adoption
- 16 Sustainable Lifestyle at Conezion  
IOIPG JB's New IOI Galleria & Office  
Internal Quality Auditor Training
- 17 Innovative Leaders Programme  
IOI 27 Holes Golf Challenge  
Winter Solstice Celebration

## OLEOCHEMICAL

- 18 Best Oleochemical Company  
FTP Appreciation Ceremony
- 19 IOI Pan-Cen Oleo is AuditOne Certified  
CEO Visits IOI Pan-Cen
- 20 Healthy & Fit 4 Life  
HSE Campaign 2018  
Drops of Life
- 21 Fruitful Visit by UTM Students  
Kaizen Award Ceremony  
Joint Emergency Response Exercise 2018  
Going Wild Wild West in IOI Oleo

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- 22 Touching Hearts & Transforming Lives  
Sustainable Initiatives in IOI Oleo Division
- 23 SHE's Safety Pyramid  
IOI Oleo GmbH Opens New Application Lab  
in Hamburg  
CPhI Worldwide 2018

## EDIBLE OILS

- 24 Best Kernel Crushing Plant  
IOIEO's Energy Efficiency Effort Secures NEA 2018
- 25 IOIEO Awarded IChemE Palm Oil Award  
Bunge Lodders Croklaan Updates Integrated  
Palm Oil Dashboard

## IOI MALL

- 26 Christmas at IOI Malls
- 27 Biggest *Kolam* Art in Malaysia  
ICM Retro Night Annual Dinner 2018
- 28 ICM Lights Up Deepavali for the  
Underprivileged  
Under the Sea with ICM
- 29 Light Up the Night Run 2018  
British Circus is Back!  
Selangor Lion & Dragon Dance
- 30 Radiance of Diwali in IOI Mall Puchong  
The Great Big Dance Off  
Junior i-Card Celebration Back for 2<sup>nd</sup> Year

## HOTEL

- 31 Spreading Yuletide Cheers  
Spooktacular Halloween  
*Kamponglimpik Games*
- 32 School's Out Camp  
Lights of Unity  
Rock & Roll Annual Dinner @ PGGC
- 33 Carlsberg Golf Classic @ PGGC  
KLTA Tourism Golf Tees Off  
Luxury Business Hotel  
Creative Xmas Kitchen for Kids

## FOUNDATION

- 34 Grant A Wish This Christmas 2018
- 35 Dialogue in the Dark
- 36 Yayasan TSLSC Awards RM517,000 in Scholarships

## SPECIAL

- 37 Year 2018 in Review

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### ST ENTERPRISE

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## EDITOR'S NOTE

Continuous improvement is a journey towards progress and advancement. It is a philosophy adopted and practised by individuals and organisations that believe there is always room to grow and success is never reaped through stagnation.

This mindset has been a positive influence in helping to shape the success of IOI since its inception. Throughout the years, IOI has made continuous efforts to strengthen its core businesses and various accolades have been awarded in recognition of IOI's achievements. 2018 was a challenging year for both the plantation and property industries in general but IOI has overcome the adversities by continuously making efforts to improve its efficiency, quality, sustainability, operations and more. IOI even crosses the finish line with over 15 prestigious public awards in hand – all attained within the final three months of 2018. The Cover Feature highlights IOI's path to achieve lasting success.

Apart from the public acknowledgements, we are equally proud with the revamped [www.ioigroup.com](http://www.ioigroup.com) website that was done in house (page 06), the IOI-Active Citizen Campaign to turn waste to treasure (page 15), the active participation of employees in IOI Pan-Century's ongoing Kaizen programme (page 21), the Co-Generation Plant at IOI Oleo that is targeted to reduce carbon footprint by 26% per year (page 22), the fulfilment of 161 wishes of underprivileged children compared to 49 wishes in 2017 (page 34) and others. All these are a reflection of continuous improvement at work.

This issue is replete with celebrations. The pages are brimming with triumphant accomplishments. In addition, the vibrant festivities of Deepavali and Christmas are in full swing. Moreover, we see a joyful spread of eager delight as employees demonstrate their commitment in green campaigns, corporate social responsibility initiatives, auspicious openings, fun annual dinners and more.

As we wave goodbye to 2018, we look forward to 2019 with its bullish outlook for the palm oil industry and expected improvement of the property market. Let us welcome a new year and resolve to achieve better health, prosperity, success, joy and more. And it is never too late to make it a goal to cultivate an ethos of continuous improvement in life. After all, there is always one more thing to learn.

*Carine Yap*

### Keep your contributions flowing in!

*The Editorial Team would like to express its heartfelt gratitude for the input of Berita IOI from the contributors mentioned below. We look forward to a continued contribution of interesting articles and pictures from all of you. After all, Berita IOI is a newsletter for all the staff of IOI Group and we would all like to see this newsletter as a publication that we are all proud of. Kindly forward your contributions to [carine.yap@ioigroup.com](mailto:carine.yap@ioigroup.com).*

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# Success through Continuous Effort

**IOI** Group (IOI) has grown and established a leading position in the plantation, resource-based manufacturing and property businesses since its humble beginnings in the 1980s. Guided by its IOI Vision to provide products and services of superior values, IOI has continually fortified its strengths in its core businesses and achieved global presence. Its worldwide businesses are supported by a diverse workforce of over 28,000 people from various countries. IOI's Core Values (Integrity, Commitment, Loyalty, Excellence in Execution, Speed or Timeliness, Innovativeness and Cost Efficiency) which represent the essence of IOI's identity and principles, are embedded in all its employees.

Over the years, IOI has been consistently ranked amongst the top companies in Malaysia and in Asia through surveys by Forbes Asia, Finance Asia, Asiamoney, Euromoney and Far Eastern Economic Review. It has also been accorded numerous accolades by leading organisations and publications such as BCI Asia, The Edge Malaysia, FIABCI and more. These recognitions range from efficiency and quality workmanship to sustainability and environmental care categories. They attest to IOI's long-term growth as well as progressive responsibility and care towards its customers, shareholders, employees, stakeholders, community, environment and the nation.

This year, IOI maintains its award-winning journey and solidifies its reputation as a renowned corporation that is dedicated to excelling in its work practices and performance, enhancing its product offerings, caring for society and protecting the environment. IOI's list of various awards won in 2018 is documented in the **Year 2018 in Review** on page 37 and 38.

Since 2014, IOI Properties Group Berhad (IOIPG) has been ranked consistently in **The Edge's Top Ten Developers Awards** for its high standards of quality and performance as one of the top property developers in the country with its expanding portfolio of quality homes, world-class hotels, shopping malls, award-winning golf courses and Grade A offices across Malaysia, Singapore and China. In 2018, IOIPG continues its winning streak as a Top Ten Developer, and its high QCLASSIC quality is recognised in its various developments such as Almyra Residence, Sierra 6, Park Villa and more (page 13 in the Property segment). As a lifestyle influencer, IOIPG also strives to elevate its value-added care and service excellence. This is witnessed in its leisure and hospitality division where customers and clients voted Palm Garden Golf Club as the **Most Improved Golf Course** and Le Méridien Putrajaya as a **Luxury Business Hotel** (turn to the Hotel segment). Similarly, IOI Corporation Berhad's (IOIC) hands-on management approach and good practices in its plantation and resource-based manufacturing divisions have contributed to IOIC's growing success as a leading integrated palm oil player. In 2018, some of the prestigious achievements that are attained include the **Best Oleochemical Company** for the first time, **National Energy Award** for its energy efficiency in its plants, **Prime Minister's Hibiscus Award** for its exemplary performance in protecting the environment and promoting sustainable development.

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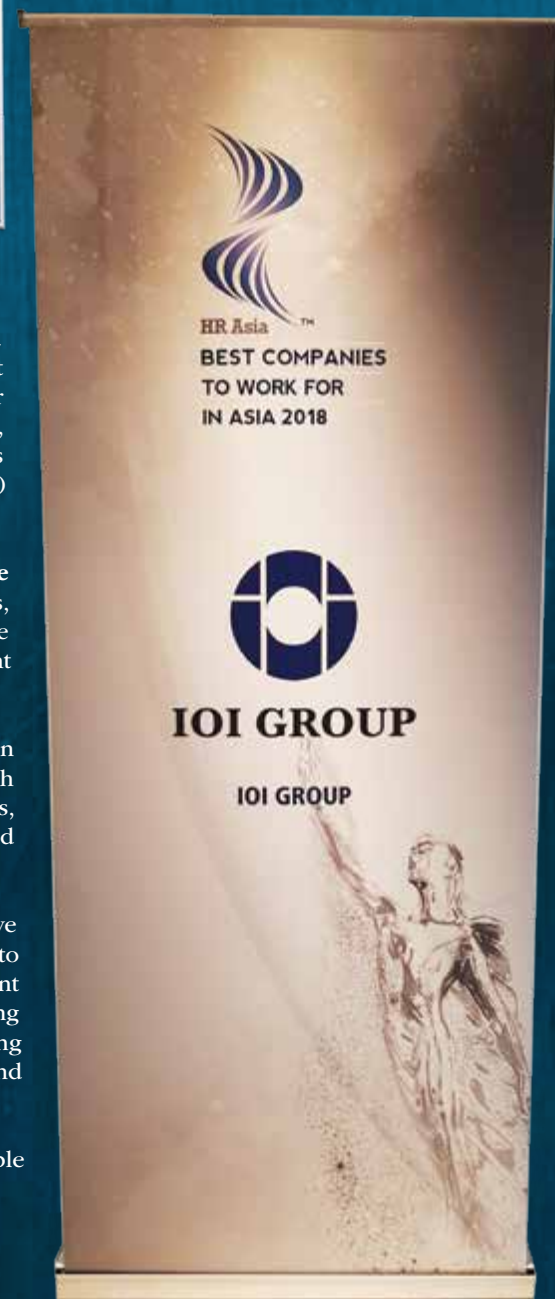
All these awards serve as a strong testament to IOI's driving force towards excellent performance and practices. On 12 October 2018, IOI's attractiveness as an employer was affirmed when it became one of 46 Malaysian companies chosen from among 310 nominations in the country to receive the **Best Companies to Work for in Asia Award 2018**. The award is based on a survey organised by HR Asia, the region's largest circulating publication for senior HR professionals. The survey also covers seven other markets across Asia, including mainland China, Singapore, Hong Kong, Philippines, Taiwan, Vietnam and Thailand. The award relies solely on the input of employees across three factors: emotional engagement (heart), intention and motivation (mind) and behaviour and advocacy (soul).

Earlier, on 19 April 2018, IOI was named as one of the **Top 20 Most Attractive Employers in Malaysia** by Randstad, one of the world's leading recruitment agencies, in their third annual Employer Brand Awards 2018, and was also ranked as one of the **Top 5 Best Employer Brands in the Real Estate/Property Category** at the recent Graduates' Choice Award 2018.

IOI's recognition as an attractive employer is derived from IOI's long-standing reputation in addition to IOI's belief in its employees. IOI constantly engages its employees through various platforms and activities that include frequently held town halls, gala dinners, family days, Kelab Keluarga IOI events, corporate social responsibility initiatives and more in order to create a more conducive workplace environment for all employees.

In 2018, IOI continues to strengthen the relationship with its employees and involve them in various endeavours. Furthermore, IOI firmly believes in spurring its employees to greater heights of excellence through ongoing trainings on human capital development (HRD segment) and rewarding career progression. IOI focuses on empowering its emerging leaders, enhancing development of talents, upskilling and improving employment experience of its employees to fortify its assets to be fully engaged and future ready to sustain IOI's progressive growth.

Through continuous emphasis on its key strengths, IOI is committed to uphold its notable reputation and forge a future of greater possibilities.





# Q1 Earnings for IOIC and IOIPG

**IOI** Corporation Berhad (IOIC) posted a profit before taxation (PBT) of RM195.2 million for the first quarter ended 30 September 2018 (Q1 FY2019) as compared to a PBT of RM450.1 million a year ago (Q1 FY2018). The lower PBT is due mainly to lower operating profit and total net foreign currency translation loss on foreign currency denominated borrowings and deposits. Revenue rose by 0.5% to RM1.88 billion from RM1.87 billion.

The plantation division's Q1 FY2019 profit decreased by 51% to RM149.5 million as compared to RM305.6 million in Q1 FY2018 due mainly to lower fresh fruit bunches (FFB) production and lower crude palm oil (CPO) price realised. FFB production and average CPO price realised for Q1 FY2019 were 713,329 MT (Q1 FY2018 – 869,838 MT) and RM2,255/MT (Q1 FY2018 – RM2,645/MT). As for the resource-based manufacturing division, it posted a higher profit of RM129.2 million as compared to RM106.6 million in Q1 FY2018. Excluding the fair value gain/loss on derivative financial instruments, the underlying profit for Q1 FY2019 is RM109.0 million as compared to a profit of RM128.1 million for Q1 FY2018 due to lower sales volume and margins from the refining sub-segment mitigated by higher contribution from the oleochemical sub-segment and share of associate result from Bunge Lodders Crocklaan Group B.V.

Meanwhile, IOI Properties Group Berhad (IOIPG) recorded a revenue of RM560.1 million in Q1 FY2019 which is 37% lower than Q1 FY2018's RM882.8 million while profit before taxation decreased 46% from RM371.6 million to RM202.2 million. The lower revenue and profit before taxation are mainly due to lower contribution from the property development division.

The property development division recorded RM422.8 million of revenue and RM163.2 million operating profit in Q1 FY2019, which is 44% and 33% respectively lower than the last corresponding quarter due predominantly to lower sales

from Singapore arising from lesser units remaining for sale in The Triling and lower contribution from development projects in Malaysia. As for the property investment division, it recorded a revenue of RM85.0 million (10% increase) and an operating profit of RM50.0 million (1% increase) due to higher occupancy and rental rates for the retail and office segments. The hospitality and leisure division also witnessed a 2% revenue increase to RM49.3 million that is mainly contributed by the golf course and leisure segments. There was a higher operating profit of RM7.5 million compared to the current RM6.6 million due to higher occupancy rate from the hotel segment arising from the Southeast Asian Games in the preceding year.

Going forward, IOIC expects that with lower exports during the end of the year period, the current high palm oil inventories are expected to persist in the near future. As for the resource-based manufacturing division, IOIC foresees the oleochemical sub-segment to continue to perform well in the next quarter with the low palm kernel price and steady demand for fatty acids and fatty esters while the refining sub-segment is expected to perform better in the next quarter due to improvement in refining and fractionation margins. Overall, IOIC expects its financial performance for the next quarter to be satisfactory, albeit slightly lower than the previous quarter, due to the lower CPO price. IOIPG's sustained development in Mainland China is anticipated to contribute positively to its results as it proceeds with the residential development at IOI Palm City, Xiamen that is expected to be launched within two years. IOIPG also remains optimistic that demand for properties in strategic locations integrated with good transportation infrastructure and close proximity to amenities will continue to draw prospective buyers. With the sizeable landbank in strategic locations both in Malaysia and overseas, coupled with strong track record in delivery, IOIPG is well-positioned to adapt to market conditions.

## Launch of IOIC's New Corporate Website

**IOI** Corporation Berhad (IOIC) has embarked on a strategic branding exercise by revamping its corporate website. The new website will serve as the key platform to support IOIC's connectivity with the worldwide audience, and help make the IOIC brand more visible.

The new corporate website, accessible at [www.ioigroup.com](http://www.ioigroup.com), was revamped in house and unveiled in October 2018. It aims to provide an informative yet user-friendly browsing experience for employees, business partners, stakeholders and the public. IOIC has also embarked on the social media platforms, namely Instagram and YouTube, to complement its existing LinkedIn account.



### Follow us:

- @ioicorporation
- /company/ioi-corporation-berhad
- IOI Corporation Berhad



# MEDIA APPRECIATION NIGHT



*Exchanging name cards with the media.*

*Dato' Lee (right) mingling with the guests during dinner.*

On 27 November 2018, IOI Corporation Berhad (IOIC) hosted a media engagement evening themed **A Night with the Media** to express gratitude to the media fraternity for its continued support to IOIC and the palm oil industry. A total of 19 media representatives, from editors-in-chief and editors to journalists and bloggers, from various print, broadcast and online media organisations such as *The Star*, *Sin Chew Jit Poh*, *Bloomberg* and more attended the event.

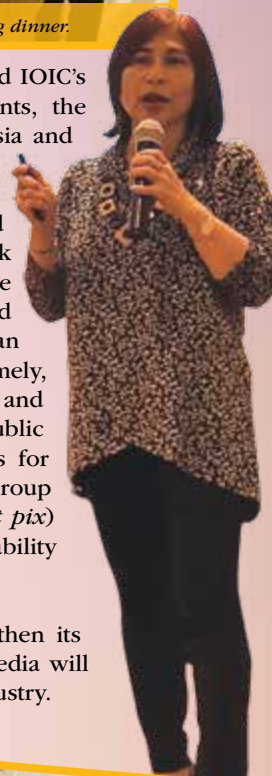
IOIC Chief Executive Officer (CEO) Dato' Lee Yeow Chor, together with Heads of Departments, the senior management and the Corporate Communications Department hosted the visitors in Le Méridien Putrajaya at IOI Resort City.

A networking cocktail session was held at the Millennium 3 Function Room, set up in a relaxed atmosphere for the guests to mingle and socialise. A casual setting was set at dinner to enable an informal and close interaction. The guests were invited to feast on a sumptuous nine-course Chinese cuisine while viewing IOIC's corporate video. This was followed by the opening address from the CEO.

He welcomed the guests and briefly introduced IOIC's core businesses, its sustainability commitments, the importance of the palm oil industry in Malaysia and the challenges facing it.

Dato' Lee highlighted the need for IOIC and other palm oil industry stakeholders to work hand-in-hand with the media in order to create greater consumer awareness about palm oil and its products. He also mentioned that the Malaysian media has an important role to disseminate timely, accurate and factual information to the public and facilitate the engagement of the Malaysian public with palm oil, as well as to create platforms for public discussion and debate. Next, IOIC Group Head of Sustainability Dr Surina Ismail (*right pix*) proceeded to brief the guests on IOIC's sustainability journey.

Going forward, IOIC hopes to further strengthen its relationship with the media, and hopes the media will continue to support IOIC and the palm oil industry.



*An event with good food and company.*



*A delightful evening to get to know one another.*





# DIGITAL TRANSFORMATION IN HR

Digital Human Resource (HR) is a technological platform that leverages on improved and enhanced methods to make HR transactions and decisions that are well informed and intuitive to improve overall organisational effectiveness. It is the foundation for the company's transformation to make it future ready. By embracing digitalisation, the HR process can progress from doing back-end functions to a more strategic role based on insights, analysis and predictions.

To achieve that objective, IOI Group (IOI) is collaborating with Orisoft Technology (Orisoft), a Human Capital Management (HCM) solution provider to implement UNIFIEDHCM, a new human resource information system (HRIS) for IOI. The project kick-off ceremony took place on 11 October 2018 at IOI headquarters. The ceremony began with the opening speech by IOI Head of Group Human Resource Development Puan Hezzimon binti Abdul Hamid, followed by a video presentation by Orisoft. Later on, Orisoft Director of Business & Product Development Mr Raymond Su Do and Consultancy/Project Manager Mr George Tong presented the project details and the implementation timeline to the audience.

The new HR system will cover the scope of managing 3,500 employees from IOI Corporation Berhad's (IOIC) corporate and plantation divisions at IOI headquarters,



IOIC Chief Executive Officer Dato' Lee Yeow Chor (centre) receiving the project kick-off certificates from Mr Raymond Su Do (left) and Orisoft Director for Services & Customer Support Mr Vincent Sudo (right).



The audience was briefed on the project including its objectives, scope, implementation methodology, project plan and project team.

plantation employees in estates (Executives and above) located in Peninsular Malaysia, and in Lahad Datu and Sandakan Regions, as well as IOI Properties Group Berhad employees from the property development, property investment and hospitality and leisure divisions.

UNIFIEDHCM enables the decentralisation of processing work as it is web based, user friendly and fully integrated. Apart from process automation, the new HRIS will further enhance HR transactions, integrate real-time employee data, provide in-built analytical and query features and predictive analytics, and features to improve overall employees' experience and boost employee engagement.



Group picture of representatives from IOI and Orisoft.

## Hi-Tea with IOI Stakeholders

IOI Corporation Berhad (IOIC) conducted its first stakeholder event on the occasion of the Roundtable on Sustainable Palm Oil's (RSPO) 16<sup>th</sup> Annual Roundtable Conference on Sustainable Palm Oil (RT16), which was held at the Pacific Sutera Hotel in Kota Kinabalu on 12 November 2018. IOIC invited not only customers but non-governmental organisations (NGOs) to be present in the engagement session. This approach has definitely paid off with the customers and NGOs actively engaged and satisfied with IOIC's sustainability performance.

The hi-tea session featured many expert speakers from different fields. IOIC Group Head of Sustainability Dr Surina Ismail gave an overview of IOIC's sustainability journey. Later, Proforest Director Mr Neil Judd summarised the initial findings

Mr Neil Judd briefing the audience on Proforest's verification of IOIC's SPOP implementation.

Mr Carl Dagenhart providing updates on the IOI Pelita land dispute issue and the South Ketapang Landscape Initiative.

of Proforest's verification of IOIC's Sustainable Palm Oil Policy (SPOP) implementation. Next, IOIC Head of Group Commodity Marketing Mr Lim Jit Uei made a presentation on IOIC's approach to ensure compliance of IOIC's third-party suppliers. Bunge Lodgers Croklaan (Bunge) Director of Sustainability Tropical Oils Mr Ben Vreeburg presented on the same topic but from Bunge's perspective. Finally, IOIC Head of Stakeholder Engagement Mr Carl Dagenhart updated the audience on the progress of the IOI Pelita land dispute issue and the launch of the South Ketapang Landscape Initiative in West Kalimantan, Indonesia.

The event was attended by 42 external parties and their feedback was positive. Overall, the participants praised IOIC for the progress made and for being proactive and transparent.





## Visitors from **BANGLADESH** to IOI

On 28 November 2018, IOI Corporation Berhad (IOIC) welcomed a group of international visitors from the Bangladesh Defence Services Command and Staff College (DSCSC) as part of their week-long international study tour to Malaysia to better understand the country's socio-economic development.

The 26-member delegation was led by DSCSC Group Captain Abu Sayeed Mehboob Khan and comprised faculty members, staff officers and student officers, including two Chinese officers from China who are currently attached with DSCSC. Also present were two representatives from the Bangladesh High Commission in Kuala Lumpur, Counsellor (Additional Secretary), Labour Wing Mr Md Sayedul Islam and Defence Adviser Air Commodore Md Humayun Kabir.



*The Bangladeshi delegation being briefed at IOI headquarters.*

Upon arrival by chartered bus, the group was greeted by IOIC representatives. After a presentation of IOIC's corporate video, IOIC Assistant Corporate Communications Manager Mr Brian Chow presented an outline of IOIC's core businesses including the production of its palm oil, its processing and downstream activities. This was followed by a short networking break. Later, IOIC Group Head of Sustainability Dr Surina Ismail briefed the visitors on IOIC's sustainability efforts. In the Q&A session, IOIC Plantation Administration & Human Resource Senior Manager Mrs Kuan explained the process of sourcing and hiring of foreign workers, including the rights and welfare extended to the workers. IOIC currently employs over 1,000 dedicated Bangladeshi workers across its estates in Peninsular Malaysia.

The visit to IOIC has helped the Bangladesh High Commission and DSCSC officers to better understand the palm oil industry's contribution to Malaysia's socio-economic growth, and to recognise IOIC as a leading plantation company. After a tour of the IOI Gallery, the delegation expressed hope that the meeting will further enhance ties and help improve the bilateral relations between Malaysia and Bangladesh.



*The visitors enjoying the IOI Gallery tour.*



*Dr Surina (right) receiving a token of appreciation on IOIC's behalf from Abu Sayeed Mehboob Khan.*



## IOIC and IOIPG in FTSE4Good Index

IOI Corporation Berhad (IOIC) and IOI Properties Group Berhad (IOIPG) have been included in Bursa Malaysia Berhad's **FTSE4Good Bursa Malaysia Index (FTSE4Good Index)**, effective from 24 December 2018. IOIC and IOIPG are among four public-listed companies that are added to the constituents of the FTSE4Good Index, which measures the performance of public-listed companies demonstrating strong environmental, social and governance (ESG) practices. Launched in December 2014 with a total of 24 constituents, the number has grown to 56 in December 2018.

The FTSE4Good Index constituents are drawn from the companies on the FTSE Bursa Malaysia EMAS Index, comprising public-listed companies from across the small, medium and large market capitalisation segments. The index is reviewed every June and December against international benchmarks that are developed in collaboration with FTSE Russell, which has been conducting outreach programmes with Bursa Malaysia to encourage companies to improve their ESG disclosures and practices.

*Congratulations to IOIC and IOIPG.*



# FTSE4Good





# South Ketapang LANDSCAPE INITIATIVE

**IOI** Corporation Berhad (IOIC) partnered with Aidenvironment and Global Environment Centre (GEC) to officially launch the **South Ketapang Landscape Initiative** on 19 October 2018 at IOI headquarters. Aidenvironment, a foundation which has offices in Bogor and Ketapang, Indonesia, is well known for its expertise in sustainable landscape management while GEC is a non-profit organisation that specialises in community-based peatland management.

The initiative stems from IOIC's commitment to develop a collaborative way to tackle the most common and critical issues such as peatland management, biodiversity and wildlife protection, flood and fire prevention and control, and community livelihood development within the ecologically diverse South Ketapang landscape.

The South Ketapang landscape, which encompasses 500,000 hectares (ha), includes IOIC's Indonesian subsidiary PT. SNA's 40,000 ha (eight percent of the total landscape), 290,000 ha of other oil palm and industrial timber plantations as well as 170,000 ha of fragile and unique ecosystems such as peat forests, peat valleys, savanna-like land, lakes, and riparian forests, which are habitats to rare, threatened and endangered species including *orangutan* and sun bears, but are prone to frequent fires, flooding and also illegal hunting.

All the stakeholders operating in the area face the same challenges such as water management, biodiversity and wildlife protection, flood and fire prevention, and community livelihood development. Therefore, the initiative seeks to bring together key stakeholders, including private companies, the Indonesian government and local communities, to tackle these interconnected challenges through a well-coordinated effort and on a landscape level. It will involve novel approaches and deliveries such as legally securing high conservation value (HCV) and high carbon stock (HCS) areas, and capitalising on opportunities presented by the Indonesian Land Reform and Social Forestry Policy.



Representatives from IOIC, Aidenvironment and GEC at the South Ketapang Landscape Initiative launch at IOI headquarters.

Following the official launch in Kuala Lumpur, the project team (IOIC, Aidenvironment and GEC) went to Ketapang in West Kalimantan, Indonesia, on 27 to 30 November 2018 to discuss programme implementation with the local stakeholders. The team met with the

Natural Resource Conservation

Agency (*Balai Konservasi Sumber Daya Alam*) in Pontianak, the Regional Body for Planning and Development (*Badan Perencanaan Pembangunan Daerah*) in Ketapang City, and the district authorities in Kendawangan. This was followed by a fruitful engagement with PT. SNA managers and a stakeholders meeting with local communities and other plantation companies on 29 November 2018 at the PT. SNA Training Centre. The team also visited key conservation areas, including the largest one called *Cagar Alam Muara Kendawangan*, a 150,000 ha of land and a priority area for the first phase of the initiative.

The initiative will be implemented in stages over five years. It is off to a good start but the journey ahead will be a challenge. The implementing partners have all required expertise and determination to be able to succeed in this new endeavour.



A visit to Cagar Alam Muara Kendawangan, which is a land of priority for the first phase of the initiative.



All the stakeholders expressed keen interest, commitment and mutual agreement at the stakeholders meeting held at PT. SNA.



## CREATING A HARASSMENT FREE WORKPLACE

Harassment is a form of employee discrimination and should be taken very seriously in the workplace. In order to create awareness and to prevent harassment from occurring, IOI Corporation Berhad's (IOIC) Plantation Division invited the National Labour Department (JTK) to provide briefings on sexual harassment at the workplace to employees in Gomali, Pukin, Pamol, Lahad Datu and Sandakan Regions throughout Q4 2018. JTK Johor Deputy Director Mr Rosli bin Jantan, JTK Johor Officers Mr Maximilian Wan Gurong and Ms Nurhanifa Fadzilla, JTK Pahang Officer Mr Mohd Helmi bin Abd Manan, and JTK Sabah Officer Mr Rijal Osman conducted briefings on the definitions and types of sexual harassment, national laws and regulations related to sexual harassment, methods to channel complaints related to sexual harassment, and the roles and responsibilities of all workers, staff and management for handling sexual harassment.

Additionally, in October 2018, IOIC Corporate Sustainability Department also took the opportunity to brief the newly-introduced **Policy on Harassment at Workplace** to employees in the Lahad Datu Region. The policy covers all forms of harassment apart from sexual harassment. The briefing session also highlighted relevant channels such as the Gender Consultative Committee and hotline for employees to file their grievances that are related to harassment, as well as the responsibilities of the management.

The briefings will be conducted on a regular basis to ensure that all IOI employees are aware of their rights at the workplace.



*Mr Rijal Osman assuring IOI employees that everyone is protected from sexual harassment at the workplace.*

## Committed to Wildlife Protection

Borneo pygmy elephants are regarded as an endangered species and the population is decreasing according to the International Union for Conservation of Nature (IUCN) Red List of Threatened Species while the World Wildlife Fund (WWF) has estimated that only around 1,500 are left.

Recently, IOI Sandakan Region had the opportunity of demonstrating its commitment to wildlife protection and conservation when employees of IOI Bimbingan 2 Estate together with the support of the sustainability team of IOI Sandakan Region and assistance from the contractor engaged with Bimbingan 2 Estate worked hand in hand with the Wildlife Rescue Unit (WRU) and Sabah Wildlife Department (SWD) to rescue an endangered male Borneo pygmy elephant found wandering in the estate since October 2018.



The approximately 0.6 tonne elephant, aged about eight to 10 years old, nicknamed *Bimbingan 2*, was successfully rescued on 6 November 2018 after days of searching and tracking. He was collared for future movement via satellite tracking under the monitoring of the relevant authorities such as WWF and SWD. IOI Sandakan Region General Manager Mr Leang Hon Wai and the sustainability personnel of IOI Sandakan Region were present at the estate in support of the rescue mission. With the unconditional commitment and assistance of WRU, SWD and Sabah Forestry Department, Tawau District, the elephant translocation mission of *Bimbingan 2*'s new home to Gunung Rara Luasong Forest Reserve in Tawau, Sabah was successfully completed on 13 November 2018.







# Leading with a *Global Perspective*

Success in today's business environment demands leadership with a global perspective. In the age of globalisation, leaders need to recognise the impact of globalisation on the business. They need to demonstrate the adaptability to succeed in the global business environment and be exposed to a variety of key experiences that are critical towards conducting global business. Leaders also need to make decisions that incorporate global considerations and help others to understand the impact of globalisation.

A one-day programme was conducted on 30 November 2018 at IOI headquarters for the senior management team of IOI Corporation Berhad, IOI Oleo GmbH, IOI Pan-Century and IOI Oleochemical Industries Berhad. The training was facilitated by Development Dimensions International (DDI), a world-renowned consultancy and training provider in competency and leadership development. Prior to the training, all 18 participants were given pre-assignments to help them determine the leadership traits they each possess. They were able to identify the gaps and the traits that need to be acquired or improved.



*IOI Oleo GmbH Chief Operating Officer  
Mr Thomas Kummer presenting his  
global perspectives.*



DDI facilitator Mr Tan Meng Chai introduced the global leadership model to the participants, and helped them to identify new skills needed based on the global changes and challenges faced by the organisation. Later, he introduced the global acumen competency whereby the participants learnt how leadership skills must be used in proper cultural context. At the end of the programme, the participants reviewed their individual Cultural Orientations Indicator scores and reports, enabling them to prioritise the most important components that will address their global leadership challenges.

The programme enabled the participants to recognise the impact of globalisation on the business and the opportunity for enhancement and growth. After the programme, they are more prepared to acquire new mindsets, knowledge and skills to execute their leadership responsibilities from a global perspective, in order to enhance their effectiveness to lead in a global environment and to commit to actions that will positively impact the organisation.



*The participants holding a group  
discussion to explore information  
and ideas.*

*There are three  
domains to successful  
global leadership:  
business management,  
people leadership and  
interpersonal skills.*





# GRADUATES' CHOICE AWARD 2018

**IOI** Properties Group Berhad (IOIPG) was ranked as one of the **Top Five Best Employer Brands** in the real estate/property category at the **Graduates' Choice Award 2018** ceremony held on 12 October 2018. IOIPG Senior General Manager (Property Development) Mr Chung Nyuk Kiong and IOI Corporation Berhad (IOIC) Senior Human Resource Manager En Rohaizat Abdul Jalil received the award on behalf of IOIPG.

The award was organised by HRINCAMPUS to recognise excellence and distinction in the graduate recruitment industry throughout Malaysia. Over 15,000 graduates voted for the winners of the Graduates' Choice Award 2018. The award acknowledges IOIPG's ongoing sustainability initiatives in youth engagement and development that is in line with its sustainability strategic theme of **Young Urbanites**, the human resource strategies in increasing IOIPG's employer visibility, as well as the management support towards various employee programmes advocating the IOIPG brand.



Mr Chung (third from left) and En Rohaizat (third from right) receiving the award on stage.

# IOIPG Bags 5 PROPERTY BERITAIOI 13 QLASSIC Awards



Mr Calvin Sew (third from right) receiving the award from YB Tuan Baru Bian (third from left).

**IOI** Properties Group Berhad (IOIPG) bagged five awards in recognition of the high quality standards of its residential projects at the recent **Quality Assessment System for Building Construction Works (QLASSIC) 2018** organised by the Construction Industry Development Board (CIDB).

IOIPG's Almyra Residence at Bandar Puteri Bangi, Park Villa at Bandar Puchong Jaya and Sierra 6 at 16 Sierra each received the **High QLASSIC Achievement Awards 2018**. Additionally, Park Villa and Almyra Residence also grabbed the **Best QLASSIC Achievement Awards 2018 – Residential Category B – Stratified Housing for Project Value RM20 mil – RM100 mil** and for **Project Value more than RM100 mil** respectively.

IOIPG Senior Project Manager Mr Calvin Sew received the awards from Minister of Works Yang Berhormat (YB) Tuan Baru Bian at Renaissance Hotel Kuala Lumpur on 16 August 2018. A total of 25 developers, 31 contractors and 32 architects were awarded the QLASSIC 2018 Awards, and 37 projects achieved scores of more than 80%.

## IOIPG Wins The Edge Top Ten Developers Awards



**IOI** Properties Group Berhad (IOIPG) was awarded the **Top Ten Property Developers Awards** at **The Edge Malaysia Property Excellence Awards 2018** in recognition of its high standards of quality and performance as one of the top property developers in the country. IOIPG shared the rank at number sixth with Eco World Development compared to 2017's number eighth position.

IOIPG Executive Director Ms Lee Yoke Har received the award from Deputy Housing & Local Government Minister Yang Berhormat Mulia (YBM) Senator Dato' Raja Kamarul Bahrin Shah Raja Ahmad during a gala dinner held at the Hilton Kuala Lumpur on 29 October 2018 with more than 450 real estate players and experts in attendance.

The 16<sup>th</sup> edition award appraised the best property players in the country based on their quantitative and qualitative attributes, and recognised the hard work and pursuit of excellence of Malaysia's top property developers.



Ms Lee Yoke Har (second from left) receiving the award from YBM Senator Dato' Raja Kamarul Bahrin Shah (second from right).







IOIPG employees posing for a group picture with the coveted awards.

On 15 November 2018, IOI Properties Group Berhad (IOIPG) bagged two prestigious property industry awards at the **iProperty Developer's Excellence Awards 2018 (iDEA)**.

IOIPG was voted by the public as one of the **10 Best Developers in the People's Choice Award** category. IOIPG also received the **Best High Rise Residential Award (Completed Property)** for its Sky Condominium development in Bandar Puchong Jaya. iDEA recognises developments that offer quality lifestyle in terms of architectural design excellence in landscape, urban design, interior, sustainability, security and design innovation, and also

in connectivity, fixtures and fittings, facilities, neighbouring amenities and density.

The second annual iDEA was organised by iProperty.com Malaysia at Majestic Hotel Kuala Lumpur with the attendance of over 500 property developers and industry professionals. Coveted titles of distinction were awarded to the most outstanding developments in 14 different categories. Excluding the People's Choice Award, the awards were judged by an independent panel of esteemed property industry experts.

## FIXBACK 4 HEALTH



On 17 November 2018, IOI Properties Group Berhad (IOIPG) supported a health awareness and sustainability campaign by becoming the main sponsor for **Fixback Free Health Screening** at IOI Mall Puchong. The campaign was organised by Universiti Tunku Abdul Rahman's Bachelor of Corporate Communication's final year students to educate working adults on the preventive measures and treatments for lower back pain, and to encourage the public to stay healthy in order to improve and sustain their daily productivity at work. There were free health screenings by the Association of Chiropractic Malaysia, talks, games and an Instagram photo contest during the event.

The Fixback campaign was also in line with IOIPG's ongoing sustainability commitment to create value for employees and to develop sustainable communities by recognising the value of a strong and committed workforce that will lead to business sustainability. It tied in with the United Nations' (UN) Sustainable Development Goal (SDG) 3 to promote good health and well-being, UN SDG 8 to promote decent work and economic growth and UN SDG 11 to build cities and communities that are inclusive, safe, resilient and sustainable.

## PAY LATER BUY NOW

**IOI** Properties Group Berhad (IOIPG) has introduced a new **Pay Later Buy Now** financing scheme to assist prospective homeowners to embark on their next phase of their lives easily without financial constraints. With only RM1,000 downpayment, purchasers can move in immediately to any one of IOIPG's newly-completed properties while enjoying up to five years to settle the differential sum payment of up to RM170,000. This allows purchasers to pursue other life goals such as marriage, investment or renovating and decorating their new home.



IOIPG Executive Director Ms Lee Yoke Har said: "The Pay Later Buy Now campaign is a financing scheme designed to bridge the gap in the current market where purchasers are interested and can afford to buy properties (either today or sometime in the near future) but are facing stringent end financing requirements. Taking advantage of this scheme, purchasers are free to pursue other life goals and focus on what really matters through the extended settlement period."

IOIPG's developments that are eligible under this scheme include Akira, Lyden and N'Dira at 16 Sierra, Clio Residences and Conezion Residences at IOI Resort City, Almyra Residence at Bandar Puteri Bangi and more. Find out more on YouTube at [youtube/wDaTbegcc6w](https://www.youtube.com/watch?v=DaTbegcc6w) or visit [ioiproperties.com.my/PayLater](https://ioiproperties.com.my/PayLater).





On 1 December 2018, IOI Properties Group Berhad (IOIPG) launched the **IOI-Active Citizens: Waste-To-Treasure** campaign in Puchong. The ongoing campaign is a collaboration between IOIPG and British Council to encourage the community to lead a sustainable lifestyle, to inculcate the habit to reduce, reuse and recycle in order to minimise waste generation, divert waste from going to landfill and mitigate climate change, and to embrace the 3Rs (reduce, reuse and recycle). The campaign was also timely as the nation observed the *National Recycling Day* on 15 November 2018.

Kinrara State Assemblyman Yang Berhormat (YB) Tuan Ng Sze Han and IOIPG Chief Operating Officer (Property Development) Mr Teh Chin Guan launched the campaign at IOI Galleria @ Puchong with the presence of Majlis Perbandaran Subang Jaya (MPSJ) Deputy President Tuan Hj Mohd Zulkurnain bin Che Ali, British Council Senior Programmes Manager (Education) Ms Prabha Sundram, MPSJ Councillors, representatives from youth-run organisation AIESEC and University of Malaya, children from Rumah Shalom and House of Joy as well as representatives from various Residents' Associations in Puchong.



YB Tuan Ng Sze Han (third from left) and Mr Teh Chin Guan (third from right) launching the campaign. They were witnessed by (from left) MPSJ Councillor Mr George Yap Kok Weng, Tuan Hj Mohd Zulkurnain, MPSJ Councillor Ms Ng Seow Chen and Ms Prabha Sundram.

Many also participated in the Instagram photo contest, lucky draws and sale of pre-loved items, and attended the demonstration on food composting, talks and workshops that inspire them to take action by making changes to their lifestyle.

The campaign is in line with IOIPG's strategic sustainability themes of urban green and mindset change, and supports its sustainability goal of caring for the environment and developing sustainable communities as well as being in line with IOIPG's support of the SDG 11 for sustainable cities and communities, SDG 12 for responsible consumption and production, and SDG 13 for climate action.

Taking to heart the saying, "One man's waste is another man's treasure", Yayasan Tan Sri Lee Shin Cheng's Bargain Basement was a partner in IOIPG's campaign. Other partners included iCYCLE, a social enterprise focusing on sustainable waste management, Maeko, which specialises in food composting, Autism Café, Puteri Mart and Four Points by Sheraton Puchong.

During the event, the community learnt to handle waste responsibly and sustainably; and how to earn rewards from recycling. The participants also took part in many fun, educational and interactive activities such as games based on the United Nations' (UN) Sustainable Development Goals (SDGs).

Attendees participating in various fun, educational and interactive SDG games.

## IOI LiVO Referral Plant Adoption

IOIPG employees unpacking the plants to be distributed to the entire office.

Happy IOI employees posing for picture with their newly adopted plants.

All employees in IOI Group received a sweet surprise in the form of a potted plant on the morning of 26 November 2018 from IOI Properties Group Berhad's (IOIPG) Sales and Marketing Department. The refreshing free plants are an eco-friendly gesture to adopt a green lifestyle while building awareness about IOIPG's **IOI LiVO Referral** campaign, which invites all employees to sign up as IOIPG referrers to family and friends, and taking the opportunity to earn additional income upon the successful booking of an IOIPG development.

A total of seven different plants (*Lady Palm*, *Philodendron*, *Syngonium Red*, *Syngonium*, *Fittonia*, *Peperomia* and *Cryptanthus*) were distributed to the employees. These beautiful plants thrive with minimal care, moderate sunlight and watering once a week. Refer to the link at <http://vidsvr.ioigroup.com/livo/livoreferral.mp4>.

Just log on to <https://www.ioiproperties.com.my/referral/> for more information on the IOI LiVO Referral campaign.





## Sustainable Lifestyle at

# CONEZION

*iCYCLE's representative conducting a fruit enzyme workshop to educate the participants on the uses and benefits of the enzyme.*



**IOI** Properties Group Berhad (IOIPG) is collaborating with iCYCLE Malaysia (iCYCLE) to implement a **Recycling Campaign for Conezion**, which is in line with IOIPG's IOI-Active Citizen Programme and sustainability efforts. The campaign is aimed at encouraging the community at IOI Conezion to adopt a reduce, reuse and recycle lifestyle.

On 4 November 2018, IOIPG Customer Relations Unit and iCYCLE conducted a workshop on waste management and recycling to brief homeowners, residents and participants on the proper techniques of recycling and the proper segregation of waste. As a solution provider of waste separation and recycling, iCYCLE's recycling platform allows individuals and organisations to track, monitor and update their performance in their recycling activities. The platform also implements a Recycle Point scheme in which every kilogramme (kg) of recyclable materials is rewarded and exchangeable for merchandises and cash vouchers, or even convertible to cash. To kick-start the campaign, participants who brought more than 2 kg of recyclable materials received an upcycling gift on that day! The campaign will further add value to society by encouraging them to lead a sustainable lifestyle.



*iCYCLE's representative briefing the participants on the proper method for segregating waste materials.*



*A lion dance was held to usher in success and prosperity for IOIPG JB.*

## IOIPG JB's New IOI Galleria & Office

On 3 December 2018, IOI Properties Group Berhad, Johor Bahru (IOIPG JB) celebrated the official opening of its at D'Putra Suites Tower at Bandar Putra, Kulai. The new **IOI Galleria**, which was previously situated across IOI Mall Kulai, is now strategically relocated next to the mall. It will also serve as the main office for IOIPG JB.

IOIPG JB Chief Operating Officer Mr Lim Beng Yeang congratulated IOIPG JB employees on the official opening and encouraged them to continue to contribute towards the expansion of IOIPG JB. Also in attendance were IOIPG JB General Manager Mr Lou Fu Leong, General Manager (Sales and Marketing) Mr Kelvin Tang, senior management and employees from IOIPG JB and IOI Mall Kulai.

A lion dance followed by a delicious spread of lunch buffet was held to mark the auspicious opening.



*(From left): Mr Lou Fu Leong, Mr Lim Beng Yeang and Mr Kelvin Tang at the auspicious opening.*

## INTERNAL QUALITY AUDITOR TRAINING



*The workshop participants posing for a group picture at the end of the training session.*

As part of IOI Properties Group Berhad, Johor Bahru's (IOIPG JB) initiative to increase its employees' skills and knowledge, an **Internal Quality Auditor Training** workshop was held on 21 and 22 November 2018 at IOI Palm Villa and Golf Resort. The training was conducted by Exalt Training and Consultancy Sdn Bhd and was attended by 21 IOIPG JB employees. The training was aimed at equipping the participants with the knowledge of ISO 9001:2015 requirements and the importance of ISO 9001.

At the same time, it equipped participants with proper knowledge on the steps of audit, identifying objective evidence, writing non-conformance reports and to lead an audit. Having high competency in the area will assist the organisation in meeting customer and maintaining internal quality standards. The workshop also enabled the participants to apply quality management principles associated with ISO 9001:2015, leading to greater competitive advantage for IOIPG JB, and cultivating the necessary skills in process auditing as well as understanding the roles and behaviours of an internal auditor.

*Participants working together to enhance their skills and knowledge in internal quality auditing.*





**IOI** Properties Group Berhad, Johor Bahru (IOIPG JB) conducted an **Innovative Leaders Programme** training session on 13 and 14 November 2018 for 26 employees at IOI Palm Villa and Golf Resort to hone their leadership skills.

The training was conducted by EMC Training PLT and comprised interactive learnings, games and role-playing activities to teach the participants the importance of idea generation. The participants also learnt the core aspects of a successful person that will contribute to the success of the company and in their personal life. The two-day training also focused on useful concepts and new skills to further enhance the participants' professionalism and teamwork.



IOIPG JB employees engaged in various fun-filled activities that taught them leadership and teamwork.



## IOI 27 Holes GOLF CHALLENGE



IOI Palm Villa staff Mr Kamaresan a/l Krishnan receiving the trophy for his winning performance in the staff category.

**IOI** Properties Group Berhad, Johor Bahru (IOIPG JB) held its first ever **IOI 27 Holes (Jumbo Flight) Staff, Caddy & Guest Golf Challenge 2018** on 3 December 2018 at IOI Palm Villa Golf & Country Resort. This tournament, which attracted 162 golfers to the challenge, was divided into three categories. All the main events, including breakfast, lunch and prize-giving ceremony, were held at the newly renovated IOI Ballroom. Congratulations to all the winners and a big thank you to the sponsors for their generous support in the tournament.

## Winter Solstice CELEBRATION

The Winter Solstice Festival is one of the most important festivals celebrated by the ethnic Chinese. On 15 December 2018, IOI Properties Group Berhad, Johor Bahru (IOIPG JB) sponsored RM1,000 to the Pertubuhan Kebajikan Amitabha to enjoy a **Winter Solstice Celebration** with the elderly at Amitabha Old Folks' Home. IOIPG JB volunteers and the elderly enjoyed kneading and cooking the customary glutinous rice balls together, also known as *tang yuan*. After the enjoyable meal, they were treated to a local production movie, "光" at the cinema. Amitabha Malaysia Campaign & Content Executive Ms Kok Lee Fun thanked IOIPG JB for the generous sponsorship and support.

IOIPG JB volunteers and the residents of the old folks' home enjoying making the tang yuan.



The elderly were treated to watch a local production movie.





*Best  
Oleochemical  
Company*



*The award recipients on stage with their trophies and plaques.*

**IOI** Pan-Century (IOI Pan-Cen) bagged the prestigious **Best Oleochemical Company** award in the **Anugerah Industri Sawit Malaysia (AISM) 2017/2018** organised by the Malaysian Palm Oil Board (MPOB). The AISM awards are given to oleochemical industry players in recognition of their exemplary performance in promoting sustainable palm oil products.

IOI Pan-Cen Senior General Manager Mr Sia Chieng Ho (*right pix*) received the award from the Deputy Minister of Primary Industries Yang Berhormat Datuk Seri Shamsul Iskandar bin Mohd Akin on 27 November 2018 at the Royale Chulan Hotel in Kuala Lumpur.

IOI Pan-Cen participated in the AISM for the first time and was shortlisted as one of the four finalists from a total of nine participants. It outperformed other finalists during a site assessment conducted by MPOB research officers on 29 August 2018. The award assessment also encompassed the organisation's commitment and performance in safety, health, environment, research and development, quality assurance and corporate social responsibility programmes.

The award will further catalyse IOI Pan-Cen's objectives to attain excellence in all aspects of its operations and to meet the expectations of its stakeholders through the provision of high quality products and services.



**IOI** Pan-Century (IOI Pan-Cen) held an appreciation ceremony for its **Functional Team Programme (FTP)** for the period of January to June 2018 on 30 October 2018 at the Excellence Centre with the attendance of 26 Functional Teams and 10 Quality Council Members. IOI Pan-Cen Chief Operating Officer and Chairman of Quality Council Mr Gurdev Singh plus other Council Members presented trophies and cash awards to 22 deserving teams.

A total of 16 teams won the **Exceeding Requirement** category while six teams achieved the **Good Performance** category. The Electrical & Instrumentation (E&I) Soap Noodles, E&I Refinery and Refinery Physical teams received the top three cash awards while the following teams were awarded with trophies: Fatty Acid Effluent Treatment Plant team – **Team Achievement Award**, Utility Refinery team – **Key Performance Award**, E&I Refinery team – **Best Improvement Award** and **Best Leader Award**, Utility Fatty Acid team – **Best Improvement Award**, Refinery Physical team – **Best 5S/Total Productive Maintenance Implementation Award** and E&I Soap Noodles team – **Best Presentation Award** and **Best Leader Award**.

*Congratulations to all the winning teams  
for their achievements!*







IOI Pan-Cen Oleo is  
**AuditOne  
Certified**

The **AuditOne Certification** was initiated by the Foundation for Strategic Sourcing (F4SS), in cooperation with Procter & Gamble, Johnson & Johnson, Unilever, L'Oreal, Estee Lauder and Kimberly-Clark, to simplify, standardise and streamline the process by which major consumer product companies conduct quality audits globally. The AuditOne platform offers a revolutionary process to all brand owners and suppliers to create a broad and far reaching integrated quality process for the FMCG/CPG non-food industry. The platform also serves as a communication channel between suppliers and customers by allowing AuditOne suppliers to upload their organisational profiles and certifications for customers' perusal, and allowing customers to submit on-line invitations to suppliers via a Request for Proposal (RFP) for AuditOne certification.

IOI Pan-Century Oleochemicals Sdn Bhd (IOI Pan-Cen Oleo) received a RFP invitation for a European Federation for Cosmetic Ingredients (EFFCI GMP) certification. The Production team of IOI Pan-Cen Oleo conducted an intensive preparatory work that included a weekly *gotong-royong* involving volunteers from various departments, a comprehensive housekeeping on the refurbishment of the equipment and drains, a repainting of signs and labels, and a replacement of old signages and instruction boards.

On 24 and 25 October 2018, the auditors were introduced to IOI Pan-Century's business through briefings by IOI Pan-



Cen Oleo's top management and by the Soap Noodles' Marketing and Production teams. They also visited the laboratory, the packing and storage of finished goods areas, the DCS control room, and the storage area of retained samples. Laboratory instruments and quality records were inspected for compliance while laboratory personnel were tested for competency.

IOI Pan-Cen Oleo was successfully AuditOne certified to be in compliance with the requirements of the EFFCI GMP Standard for Cosmetic Ingredients, including the Certification Standard and Scheme for GMP for Cosmetic Ingredients for the Manufacturing of Soap Noodles. On 15 November 2018, IOI Pan-Cen Oleo uploaded its approved Audit Certificate on the AuditOne platform. The certificate was issued by DQS Group headquarters based in Frankfurt, Germany. DQS Group acts as the certification body upon recommendation by the AuditOne team.

On 22 November 2018, IOI Corporation Berhad (IOIC) Chief Executive Officer Dato' Lee Yeow Chor visited IOI Pan-Century (IOI Pan-Cen), and he was given an update on IOI Pan-Cen's ongoing projects.

Dato' Lee visited IOI Pan-Century Oleochemicals Sdn Bhd's 6.5 MW Co-Generation (Co-Gen) Plant which is still under construction. The RM47.5 million Co-Gen Plant is expected to reduce the carbon dioxide emission of IOI Pan-Cen's plant by 22 MT per year upon its expected commissioning by March 2019.

It is targeted to make IOI Pan-Cen more competitive by providing it with self-generated power and cheaper steam cost.

Dato' Lee also visited IOI Pan-Century Edible Oils Sdn Bhd's new consumer pack warehouse and palm oil loading bay as well as the newly-installed automated consumer packing line.

The new warehouse and additional rack space will be able to cater to the company's growing consumer pack business while the RM4.9 million automated packing line will enhance the company's competitiveness by helping it to reduce labour cost. The automated packing line is expected to be commissioned by January 2019.

**CEO  
visits  
IOI Pan-Cen**



Dato' Lee viewing the new equipment (gas turbine) at IOI Pan-Cen during his visit.





**IOI** Oleochemical Industries Berhad Executive Director Mr Tan Kean Hua announced the return of IOI Pan-Century's (IOI Pan-Cen) **Health, Safety & Environment (HSE) Campaign 2018** on 18 October 2018, followed by an official launch of the campaign by Seri Alam District Police Deputy Superintendent Shahrul Anuar Mushaddat bin Abdullah Sani and IOI Pan-Cen Chief Operating Officer Mr Gurdev Singh on 15 November 2018.



The official launch was held with the involvement of the Royal Malaysian Police.

Themed **Tomorrow: Your Reward for Working Safely Today**, the HSE Campaign 2018 aims to create a positive health and safety culture within IOI Pan-Cen through three key elements – adopting working practices and rules to effectively control hazards, adopting a positive attitude towards risk management and complying with the control processes, and harnessing the capacity to learn from accidents, near misses and safety performance indicators for continual improvement.

During the month-long campaign, health talks, health screenings, traffic safety and narcotic talks by the Royal Malaysian Police (PDRM), Personal Protective Equipment trainings and various programmes were held.

Employees posing with their health screening personal information cards.



Health screenings aiming to improve the well-being of employees.



## HEALTHY & FIT 4 Life

**H**ealthy employees are more productive employees. With this objective in mind, IOI Pan-Century's Human Resource Department initiated the latest health and workplace programme to spur employees to improve themselves through healthy habits and productive workplace behaviours.

A total of 31 employees participated in the first programme that was held on 16 October 2018. The initial effort was focused on helping employees aged 35 and above at various levels to adopt a healthier lifestyle (through increased awareness of better nutrition and positive lifestyle changes) and productive work habits (through improved punctuality and reduced medical leaves). The programme also included simple and easy-to-adopt wellness tips to improve the heart, brain and soul. Apart from improving overall employees' wellness, the programme will also provide insight to the management in creating a more conducive workplace environment. The programme received overwhelming response from the participants and

will be extended to employees of all levels in the next stage.



Listening attentively to the briefing on how to nurture a healthy lifestyle.

**O**n 24 October 2018, IOI Pan-Century (IOI Pan-Cen) collaborated with Hospital Sultanah Aminah (HSA), Johor Bahru to organise a **Blood Donation Drive** in conjunction with IOI Pan-Cen's **Health, Safety & Environment (HSE) Campaign 2018**. The corporate social responsibility initiative was held at the Excellence Centre and received a positive response from IOI Pan-Cen employees and participants from neighbouring companies. A total of 73 donors came together to donate 269 pints of blood.

# DROPS OF LIFE



Let us all donate blood when we can because 1 pint of blood can save up to 3 lives!



IOI Pan-Cen employees and participants from other companies came together for a good cause.





# Fruitful Visit

by **UTM** Students

On 29 November 2018, IOI Pan-Century (IOI Pan-Cen) hosted a group of 18 undergraduates from Universiti Teknologi Malaysia's (UTM) Faculty of Chemical Engineering, to study IOI Pan-Cen's production processes as well as the operations of its wastewater treatment.

The entourage was received and welcomed by IOI Pan-Cen Senior Production Manager Mr Nor Azilan bin Mat Isa and Production Manager Mr Nasharudin bin Kamari, who explained the production processes of IOI Pan-Cen and provided a tour of IOI Pan-Cen's wastewater treatment plant which utilises the latest wastewater treatment technologies.

The objective of the visit is to enhance the collaboration of IOI Pan-Cen and UTM as well as research institutes and other industries in order to help fulfill the nation's Industry 4.0 goal to be a faster, more efficient and customer-centric manufacturing industry.



UTM undergraduates were briefed on IOI Pan-Cen's operations during the visit.



On 31 October 2018, IOI Pan-Century (IOI Pan-Cen) conducted its annual **Joint Emergency Response Exercise** as part of its Emergency Response Plan and Responsible Care programme.

IOI Pan-Cen hosted a mock drill of a Fire, Spillage, Evacuation and Search and Rescue (SAR) exercise which was officiated by IOI Pan-Cen Chief Operating Officer Mr Gurdev Singh. It was held concurrently at the IOI Pan-Cen Bulking Installation and Bunge Lodgers Croklaan Asia's lipid facility.

Pacific Oleo Sdn Bhd, Felda Delima Oil Products Sdn Bhd, Bunge Lodgers Croklaan Asia, Royal Malaysian Police (PDRM) and Hospital Penawar participated in the exercise while the Department of Occupational Safety & Health (DOSH) and the Fire & Rescue Department (BOMBA) attended as observers. The exercise was aimed at developing employees' competencies and testing their capabilities while establishing good collaboration and coordination with neighbouring companies and government agencies to ensure emergency preparedness at all times.



## KAIZEN AWARD CEREMONY

On 30 October 2018, IOI Pan-Century (IOI Pan-Cen) held a **Kaizen Award Ceremony** at the Excellence Centre to acknowledge and reward employees for their active participation in the Kaizen programme, which has benefited the company through cost savings and improved operational performance.

Ten teams received the **Exemplary TPM/Kaizen Implementation Award** for the period of January to June 2018 from IOI Pan-Cen Chief Operating Officer Mr Gurdev Singh while another five individuals received the **Most Kaizen Submissions** in recognition of their contributions and ideas. All the employees are encouraged to continue to be innovative, work together and contribute more Kaizen ideas for the progress of IOI Pan-Cen.

Mr Gurdev Singh (second from left) with the employees for the Most Kaizen Submissions.



## WILD WILD WEST in IOI Oleo

IOI Oleochemical Industries Berhad (IOI Oleo) organised its **Annual Dinner** themed **Wild Wild West** on 13 October 2018 at The Light Hotel in Seberang Jaya, Penang. It was attended by nearly 600 employees dressed in their finest cowgirl, cowboy and Indian costumes.

The event began with an opening speech by IOI Oleo Chief Operating Officer Mr Lai Choon Wah followed by a sumptuous dinner, an array of entertaining competitions and delightful performances. IOI Corporation Berhad Chief Executive Officer Dato' Lee Yeow Chor, who was equally dressed to the theme, graced the event.

A total of 42 loyal employees were recognised for their commitment and were presented with the **20 Years' Service Award**. The top three teams were also awarded for their contributions in the **Continuous Improvement** projects. Prizes were also awarded to the **Best Dressed Male**, **Best Dressed Female** and **Best Group Selfie**. A second dinner session was held on 19 October 2018 at the same venue for employees who were unable to attend the dinner due to their work shift.







## Touching *Hearts* & Transforming *Lives*

**IOI** Oleochemical Industries Berhad (IOI Oleo) continues to demonstrate love and care to the local community by initiating three meaningful activities from September to November 2018, which were conducted by the Community Service (CS) Department.



### 21 September 2018 – Gotong-Royong

IOI Oleo jointly held a *gotong-royong* with local authority Pasir Gudang Municipal Council to promote environmental protection awareness and demonstrate its commitment to sustain a conducive environment. Approximately 135 employees from IOI Oleo and employees from neighbouring companies, namely Fatty Chemical (M) Sdn Bhd (KAO), Peter Greven Asia Sdn Bhd (PGA) and DuPont Malaysia Sdn Bhd (DuPont) participated in the green effort to clean the surrounding drains and outside parameters of the four companies.

IOI Oleo Executive Director Mr Tan Kean Hua, IOI Oleo Chief Operating Officer Mr Lai Choon Wah, KAO Managing Director Mr Hideaki Ueoka, DuPont (Danisco) General Manager Mr Kalaihselvan Krishnan and PGA General Manager Mr Darren Chee also joined in the corporate social responsibility initiative.

### 27 October 2018 – Motivational Programme

A total of 70 children in Standards Four, Five and Six from Rumah Kanak-Kanak Taman Bakti, Kepala Batas attended a half-day motivational programme which was conducted by Puan Nurfarah Zairah Foo binti Abdullah. Aside than a short video clip to capture the children's attention, there were also engaging games and group tasks focusing on teamwork and creativity. The children were then treated to lunch at KFC.



### 21 & 22 November – Home Visits to Share & Care

CS members and volunteers visited the homes of families of three deceased employees as well as three medically boarded employees. They lifted the spirits of the families with goodie bags, good wishes, care and encouragement.



## SUSTAINABLE INITIATIVES

in IOI Oleo Division

**IOI** Oleochemical Division (IOI Oleo Division) is committed towards sustainable business practices by optimising the use of energy and natural resources as well as minimising the environmental impact of its operations. In line with IOI Oleo Division's inaugural Group-level sustainability pledge on 18 June 2018, it has initiated two green-related projects to reduce carbon footprint and conserve water.

### Reverse Osmosis Plant for Reuse of Waste Water

IOI Oleo Division has adopted sustainable water practices and set goals to progressively reduce its water consumption. Reuse and recycle of waste water are critical to preserve water resources and meet environmental regulations. While there is a conscious effort to reuse and recycle water, most are still discharged into the local sewage system after being treated. Treated waste water typically contains suspended solids and inorganic substances and are not suitable for recycle and reuse in the production process without a tertiary treatment process – a final cleaning process that removes impurities in the water.

In early December 2018, a **Reverse Osmosis (RO) Plant** has been successfully installed and commissioned in Pasir Gudang to purify waste water which would otherwise be discharged into the local sewage system as waste. The purified water generated from the process is reused as makeup water in the cooling tower to compensate for water loss due to evaporation. The RO system is a very efficient way to reclaim waste water as it employs a semi-permeable membrane to capture contaminants too large to fit through the pores of RO membrane, while allowing water molecules to flow through. With proper pre-treatment process, waste water can be purified so that it can be recycled and reused in IOI Oleo's production. The RO plant has the capacity to recover around 35% of waste water from the site's operation, and will help to save 425 m<sup>3</sup>/day of water from the city's water resources.

### Co-Generation Plant for Energy Saving

Since June 2018, the installation of a **Co-Generation Plant** has commenced in Pasir Gudang to drive the gas turbine system through the combustion of natural gas to generate electricity. The heat created from the process will be captured and recovered from the gas turbine to generate steam. Unlike traditional power generation plants, the co-generation plant is highly efficient because it will generate electricity and heat simultaneously from the same fuel source whilst reducing the amount of burnt fuel and air pollution.

The installation and commissioning of the co-generation plant will be completed in the first quarter of 2019. It is expected to reduce carbon footprint by 26% per year (equivalent to planting 590,000 trees), generate 6.5 MW of electricity for the Pasir Gudang site, and improve energy efficiency by 80%.



An awareness of risks and hazards in the workplace is important in order to establish and maintain effective injury prevention and safety measures. IOI Oleochemical Industries Berhad (IOI Oleo) has taken various measures to safeguard its employees from workplace hazards through proactive training and the use of personal protective equipment.

The Safety, Health and Environment (SHE) Department has adopted the **Heinrich 300-29-1 Model** to predict and prevent the occurrence of workplace accidents with the objective of driving possible incidents down to zero by taking pre-emptive actions before an accident occurs.

Based on the Heinrich 300-29-1 Model which suggests that there will be 29 minor injuries and 1 major injury for every 300 near misses, IOI Oleo has implemented a **SHE's Safety Pyramid** which seeks to identify near misses (defined as unplanned events which do not result in any injury or illness but has the potential to do so) by analysing six indicators – opportunity for improvements, issue of concern, internal

corrective action request, 5S improvement request, information, medical attention, property damage and fire. With monthly data on lost time injury and various assessments, the SHE team hopes to rectify workplace hazards at the onset by tracking and monitoring the near misses before they escalate to minor or major injuries. The team also aims to predict potential threats, identify accident trends and any shortcomings in the current safety programme so that appropriate counter measures can be implemented to prevent accidents.

SHE Senior Manager Mr Rosli Omar said: "I am delighted to launch this new initiative with the aim of reducing the number of accidents at IOI Oleochemical Prai." The IOI Oleo SHE's Safety Pyramid will be implemented at IOI Oleo before extending to other sites.



## IOI Oleo GmbH Opens New Application Lab in Hamburg

At the beginning of 2018, IOI Group (IOI) decided to invest in increasing resources in the field of technical application, following a strategy of generating technical output and support for customers in the personal care industry over the last four years.

IOI Oleo GmbH's newly-created **CARE Studio** was inaugurated in a grand opening ceremony on 16 November 2018 with the participation of 100 clients and business partners from all over Europe. The CARE Studio is dedicated to the study of innovative applications in the personal care environment. It focuses on exciting new textures and improves the skin feel of finished products. The aim is to optimise consumers' acceptance of skincare products that are developed with IOI's naturally-based raw materials. With experienced and newly-hired formulators in the CARE Studio, IOI is increasing the current resources in this field and offering formulating services to customers as well as conducting technical training



for those interested to learn about modern formulation techniques. The opening event hosted guests from 12 European countries and started with individual lab tours within the premises in Hamburg. The modern lab is equipped with working space for 12 people to allow the lab personnel and guests to become familiar with IOI's technologies during technical trainings.

Furthermore, the design of the space spurs the environment to work creatively with customers. It has the character of a showroom and represents a modern approach to formulation development. The interior design was created by a group of artists, who installed pieces of art in line with IOI's creative philosophy and technical approach, using original materials from the lab. During the informal event, guests had an opportunity to meet colleagues from the industry, exchange points of view and discuss common grounds for cooperation.

## CPhI Worldwide 2018

With 44,500 visiting pharma professionals from 164 countries, and more than 2,500 exhibitors, the pharmaceutical world gathered at the **Convention on Pharmaceutical Ingredients (CPhI) Worldwide 2018** in Madrid, Spain from 9 to 11 October 2018.

IOI Oleo GmbH's pharma business exhibited at the 29<sup>th</sup> edition of the CPhI Worldwide at an attractive 58.5 sqm booth in the excipient hall. IOI Oleo GmbH had a larger number of visitors and meetings than at the previous two CPhI events in Frankfurt and Barcelona. A meeting that was organised prior to the CPhI Worldwide 2018 led to an impressive turnout. Altogether, there were 148 leads from 48 countries that consisted of existing customers/distribution partners and new customers who visited IOI Oleo GmbH's booth without prior appointments.

Exhibiting as IOI Oleochemical (IOI Oleo) for the third time in a row at the CPhI Worldwide has supported the mental association and manifestation of IOI Oleo's well-known brands.

While it has garnered many customers, the move has also strengthened the market perception of IOI Oleo as a reliable supplier to the pharmaceutical industry. Hence, IOI Oleo is no longer perceived as a newcomer to the pharma business.

For the first time, customers and distribution partners were invited to a reception at IOI Oleo GmbH's booth shortly before closing hours on the first CPhI day. Indeed, it was the right approach with the creation of a Spanish atmosphere (Spanish food such as ham, finger food, Cava and Spanish beer plus great Spanish guitar music) that drew in the crowds.





# BEST KERNEL CRUSHING PLANT

**IOI** Edible Oils Sdn Bhd (IOIEO) was selected as the **Best Kernel Crushing Plant (Third Party Supplier)** again in the **Anugerah Industri Sawit Malaysia (AISM) 2017/2018** organised by the Malaysian Palm Oil Board (MPOB).

The award was presented by the Deputy Minister of Primary Industries Yang Berhormat Datuk Seri Shamsul Iskandar bin Mohd Akin on 27 November 2018 at the Royale Chulan Hotel in Kuala Lumpur.

A past winner in the same category in the AISM 2009/2010 and 2011/2012, IOIEO has continually made vast improvements in its kernel crushing plant's machinery and process improvements which have contributed to IOIEO's successive awards. Some of the improvements include installing a multi-dust cyclone at its kernel crushing plant A, B & C to remove dust and increase yields as well as improve the safety and health environment, installing a high-performance kernel press for higher capacity and increased oil extraction, and initiating a 'Touch & Go' system for its trucks to enhance security during the shipment process by restricting authorised vehicle movement within IOIEO.



*Congratulations to the IOIEO team for the teamwork.*

## IOIEO's Energy Efficiency Effort Secures NEA 2018



**IOI** Edible Oils Sdn Bhd (IOIEO) won the inaugural **National Energy Awards 2018 (NEA 2018) – Category 1: Energy Efficiency (Energy Management in Large Industries)** at the NEA gala dinner that was held at the International Greentech & Eco Products Exhibition & Conference Malaysia 2018 on 19 October 2018.

The NEA is an initiative by the Ministry of Energy, Science, Technology, Environment & Climate Change to drive and promote best practices in the field of energy efficiency and renewable energy in Malaysia. Minister Yang Berhormat Puan Yeo Bee Yin (*right pix*) said: "I am tremendously impressed by the enthusiastic participation of so many organisations at the very first National Energy Awards. While an enabling policy environment is vital in transitioning the country's economy into a greener pathway, the success of such transition hinges on the participation and support from the private sector."

There was a total of 73 submissions from the private and private sectors following an open call for participation in January 2018. The awards, initiated in 2010, recognise and reward organisations which practise good energy management and sustainability measures as well as make a positive impact on their business.

IOIEO was one of the prestigious winners chosen for implementing energy efficiency measures in buildings and industries through innovative designs. It was one of the seven winners and six runners-up for the Energy Efficiency category alongside four winners and two runners-up for the Renewable Energy category.

IOIEO was selected to represent Malaysia at the ASEAN Energy Level and was declared the **2<sup>nd</sup> Runner-Up in the Energy Management for Buildings & Industry Awards 2018 (Large Category)** at the Kuala Lumpur Convention Centre. Following the win, IOIEO represented Malaysia at the 36<sup>th</sup> ASEAN Ministers on Energy Meeting at Marina Bay Sands in Singapore on 29 October 2018.





# IOIEO Awarded IChemE Palm Oil Award



**IOI** Edible Oils Sdn Bhd (IOIEO) was presented with the **Palm Oil Award** for its **Heat Recovery Using Vent Economisers'** submission at the **IChemE Malaysia Awards 2018** on 15 October 2018. The ceremony is held annually to celebrate the achievements of chemical engineers in Malaysia. Her Royal Highness Queen of Perak Darul Ridzuan Tuanku Zara Salim, who is the Royal Patron of IChemE in Malaysia and a chemical engineer herself, presented the awards at the InterContinental Kuala Lumpur.

IOIEO's vent economisers are used to recover heat from steam vapour and are channelled for heating purposes in the dry fractionation plant. The project has saved 50% on steam heating costs. IOIEO was also nominated to represent Malaysia at the **IChemE Global Awards (under the Sustainability Category)** on 1 November 2018, which celebrated over 100 entries representing the achievements and innovations of chemical engineers around the world.



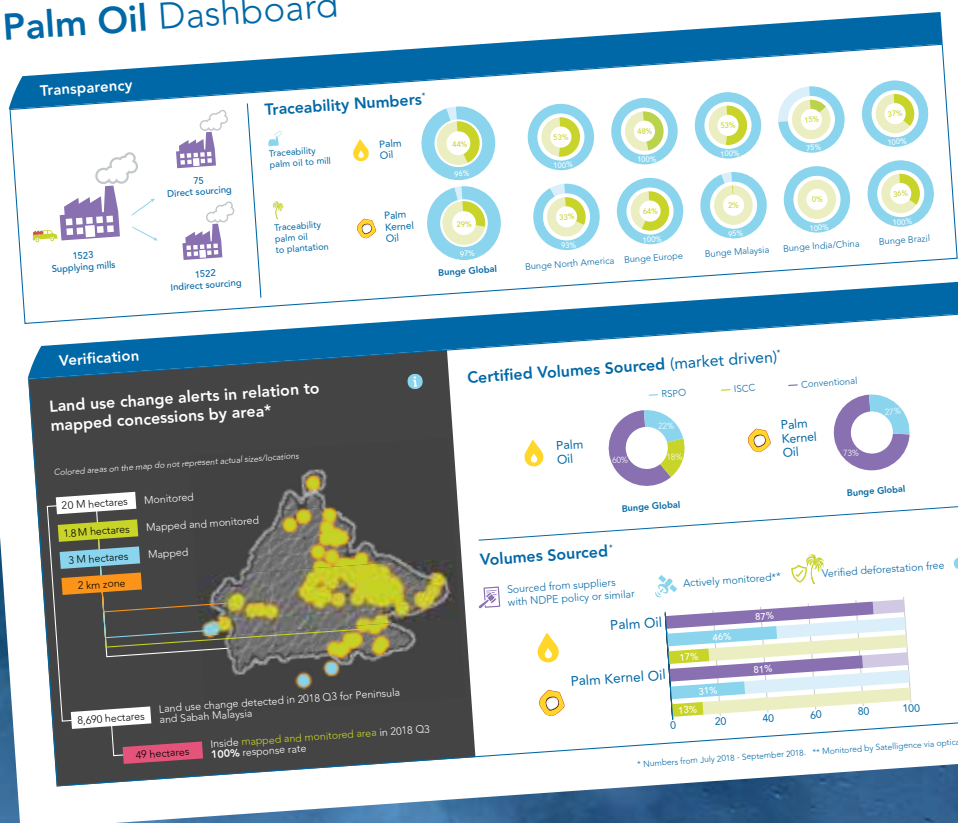
## BUNGE LODERS CROKLAAN UPDATES INTEGRATED PALM OIL DASHBOARD

Bunge Loders Croklaan (BLC) and Bunge Limited have updated their integrated **Palm Oil Dashboard** with a new feature which is the satellite data on land use change.

During the full year of 2018, BLC has actively monitored Peninsular and Sabah in Malaysia by using satellites and mapping concessions with oil palm plantations, forest reserves, mills, and more supply chain related data. As a result, a total of 20 million hectares of land is checked for land use change, by analysing the difference between satellite images every two weeks – regardless whether or not it is related to oil palm.

With this new feature, whenever a change is detected, it is verified against historic data (basemaps) to filter out false alarms such as change by replanting. Any pixel showing land use change by deforestation is flagged as an alert. All the alerts are combined and uploaded into BLC's GIS platform. Here the alerts are prioritised and analysed by multiple methods. One method is to check intersection of alerts with the mapped layers, including a two-kilometre buffer zone. Any proximity is taken into account to monitor expansion.

### Palm Oil Dashboard



To view the dashboard, please visit:

[http://europe.bungeloders.com/images/static\\_pages/Bunge\\_Integrated\\_Palm\\_Oil\\_dashboard\\_Q3\\_2018.pdf](http://europe.bungeloders.com/images/static_pages/Bunge_Integrated_Palm_Oil_dashboard_Q3_2018.pdf)



# CHRISTMAS

~ at IOI Malls ~

Christmas is traditionally a celebration of togetherness and spending time with family. With that in mind, IOI City Mall, IOI Mall Puchong and IOI Mall Kulai lifted up the atmosphere to provide the most memorable memories to all their patrons.

IOI City Mall (ICM) dared to be different with an orange dragon whose wings whooshed up and down, took centrestage at the Lower Ground Centre Court. ICM Complex General Manager Mr Chris Chong said the dragon and knights in shining armour were in line with the mall's **A Medieval Christmas** theme. There was a flurry of spellbinding activities from Christmas carollers to dance performances and fun weekend activities, all lined up for the public to enjoy and participate.



Meanwhile, IOI Mall Puchong's sparkling **Glitter Christmas** decoration was cited as one of the 25 shopping malls in Malaysia with the most impressive Christmas decorations for 2018. Patrons were greeted by a tall sparkling Christmas tree as well as gigantic dazzling intergalactic reindeers beneath the shiniest chandelier. There was plenty of picturesque moments with the falling of snowflakes and festive activities including appearances by Santa Claus and Ms Claus, wifie with Santarina, snowy playtime, Christmas carols, sweet giveaways and also the Great British Circus Cast Meet & Greet sessions.



At IOI Mall Kulai, the atmosphere was centred towards **Back to School**. As such, the mall held a competition in finding the best decorated tenant in the mall where the champion (Mayfair Bodyline) walked away with a cash prize worth RM2,000 and a Certificate of Participation. The competition ran from 1 to 25 December 2018.







The design symbolised the true meaning of Deepavali and represents the inner light that protects one from spiritual darkness.

**IOI** City Mall (ICM) featured the largest kolam – a form of traditional Hindu art where intricate patterns are hand drawn on the ground using coloured rice or powder to symbolise auspiciousness – during the festive season of Deepavali.

On 29 October 2018, Astro's Tamil news programme, *Astro Seithigal* sets a new record in the Malaysia Book of Records for the largest kolam art in Malaysia, and was honoured with the *Biggest Portrait Art Made of Multi-Coloured Grains* record. The 1,600 square feet kolam featured a lady holding a lit Indian oil lamp and took 10 hours to complete by a total of 20 *Astro Seithigal* team members and volunteers.



## ioiCITY MALL RETRO NIGHT ANNUAL DINNER 2018

On 15 November 2018, IOI City Mall (ICM) celebrated its **Annual Dinner** with the theme **Retro Night**, which saw the attendance of about 350 employees dressed up in vintage styles and hippie looks to the likes of ABBA, Queen, Bee Gees and more.

Held at Le Méridien Putrajaya, the event was graced by IOI Properties Group Berhad Chief Operating Officer (Property Investment) Mr Cheah Wing Choong and ICM Complex General Manager Mr Chris Chong. The employees enjoyed a scrumptious dinner while being serenaded by a live band. ICM Human Resource & Administration Manager Mr Marcel Anthony and ICM Operations Manager Mr Goh Soon Gwan also shared their golden vocals with the employees. A special *Paskal* performance was also put up by the Security Department. The lucky draw included various prizes that included an iPad with a GoPro for the Grand Prize winner, a pair of *Ice-Watch* timepieces for the 2<sup>nd</sup> and 3<sup>rd</sup> Prize winners, and a string of other prizes.



It was a night to remember, filled with much fun and laughter.



Congratulations to the Best Dressed Winners for the retro look!



Paskal in the house!



# ICM Lights Up DEEPAVALI for the Underprivileged

On 29 October 2018, IOI City Mall (ICM) treated 50 underprivileged children from Persatuan Kebajikan Jagaan Sri Sai Selangor to a fun ice skating session at Icescape Ice Rink, followed by hearty meals at A&W Malaysia and Pancake House Malaysia. The corporate social responsibility activity was initiated by ICM in conjunction with the Deepavali celebration, also known as the Festival of Lights.

After lunch, the children enjoyed shopping for clothes at the Good2U fashion apparel store. They also received goodie bags from Astro and money packets from ICM.

ICM Complex General Manager Mr Chris Chong said: "The Deepavali celebration is special to us as it provides opportunities for our team to appreciate the rich heritage of respective communities within the mall and the community."



The children receiving goodie bags from Astro.



A&W's mascot, Rooty the Great Root Bear mingling with the children.



Mr Chris Chong distributing money packets to all the children.



Enjoying ice skating for the first time!



## Under the Sea with ICM

On 7 October 2018, IOI City Mall supported the awareness event-cum-competition organised by the i Style Academy (ISA) to showcase the detrimental harm inflicted by humans to the ocean. With the theme **Under The Sea**, the event also served as a graduation platform for 20 iSA students who showcased their creative makeup talents on models dressed in marine characters with special effects. A panel of judges was invited to judge the winning creations.







(From left): ICM Complex General Manager Mr Chris Chong, Datuk Sri Meer Sadik Habib and The Marathon Company Project Director Mr Hafiz Md Khas announcing the comeback of the night run.



On 1 December 2018, IOI City Mall (ICM) hosted the third **Ice-Watch Light Up the Night Run** which drew more than 10,000 participants. Jointly organised by Ice-Watch Malaysia and The Marathon Company, the run included 5 km and 10 km routes around Putrajaya's vicinity.

Flagged off by Habib Group Managing Director Datuk Sri Meer Sadik Habib at ICM, the participants ran through Lebuhraya IRC towards Conezion and back to the mall while those taking part in the 10 km route were required to complete two loops to receive a finisher medal.

An energising **Zumba** brought out the excitement in the participants and kick-started the run.

This year's runners had the option of choosing one of seven running apparel colours embodying the distinct colours of the Belgian watch brand. The sporty and colourful run was held to encourage families to be active while having fun and to raise awareness for a healthy lifestyle among the community.

## BRITISH CIRCUS IS BACK!

IOI Mall Puchong brought back the **Great British Circus** due to an overwhelming response when the circus excited mall patrons back in January 2018 with their breathtaking acts that thrilled viewers of all ages. From 11 December 2018 to 1 January 2019, families enjoyed an entertaining display of flying trapeze, *Wheel of Death*, clown acts, stunning *Globe of Death* and endless acts at the mall's outdoor parking area.

Great British Circus is owned by Kirilov family and is the inspiration of founders Kiril and his wife Bili-Anna. In 2015, Kiril and Bili-Anna relocated Great British Circus to Peninsular Malaysia, touring states and performing wondrous acts that captivated the audience.



## Selangor Lion & Dragon Dance

On 10 and 11 November 2018, IOI Mall Puchong hosted the **2018 Selangor Lion & Dragon Dance Championship** which was organised by CHS Alumni Association Dragon & Lion Dance Troupe, Khuan Loke Dragon & Lion Dance Association and Xuan Long Dragon & Lion Dance. The event was aimed at preserving Chinese cultural heritage and promoting lion dance as a healthy cultural activity.

The two-day competition saw 32 participating teams wowing the judges and audiences with awe-inspiring moves and acrobatic stunts. Finally, Selangor Baitiangong Lion Dance Troupe, Selayang Hong Teck Dragon & Lion Dance and Serendah Heng Nian Dragon & Lion Dance were declared winners of the *Traditional Lion Dance*, *High Pole Lion Dance* and *Luminous Dragon Dance* categories respectively. Each troupe received a trophy and medals while the total cash prize was RM10,500.

*Khuan Loke Dragon & Lion Dance Troupe dancers leapt from pillar to pillar.*



Yang Berhormat Tuan Ng Sze Han officiated the opening ceremony of the 2018 Selangor Lion & Dragon Dance Championship.



Hundreds of patrons thronged the mall to catch a glimpse of the competing teams.



## Radiance of Diwali in IOI Mall Puchong



Synonymous with the Deepavali celebration, the art of *kolam* has evolved from a traditional rice design to a contemporary art statement. This year, IOI Mall Puchong greeted its patrons with one of the brightest and most intricate **Radiance of Diwali kolam**, which was on display from 26 October until 11 November 2018. In collaboration with Bernas, the design with peacock elements symbolised happiness, wisdom, prosperity and strength.



First prize went to Tadika Kemas, which also won the Best Performance and Best Costume categories. Second and third prize went to Tadika Nuri and SBK Music Studio respectively.

## THE GREAT BIG DANCE OFF

**IOI** Mall Kulai collaborated with Giant Hypermarket to hold a **Kids Dancing Competition** on 20 October 2018, which ran from 10 am to 2 pm. The competition was judged by two professional dancers – Mr Rostam Affendi (Fashion Kids Puteri Megat) and Mr Zainoren (from the national dance team *Tarian Zapin Melayu*). The competition was a success and attracted a huge crowd at the Centre Atrium where Buzzy Bee also made a special appearance.



## Junior i-Card Celebration Back for 2<sup>nd</sup> Year

After a successful inaugural Junior i-Card Celebration in November 2017, AIOI Mall Kulai has upped its game and brought on a two-day carnival on 17 and 18 November 2018, which ran from 10 am to 5 pm to mark the much-awaited **Junior i-Card Celebration**. This year, the theme of celebration was stemmed around the 'pirate' concept. Aside from a galore of games and activities, several performances such as dance performance by SBK Studio, *Brush Your Teeth Demo Session* with Klinik Pergigian Kulai, music performance by Yamaha, *Buzzy Bee and Friend's Mascot Fun Time*, *Clown's Fun Games* and *Dance Time*, magic show, and lucky draw were among the main crowd pleasers.

Amidst all the carnival celebration, the *Buzzy Bee's Birthday Party Celebration* for October, November and December kid members was held on 18 November 2018 at the Centre Atrium. The carnival was a gesture of appreciation for all its members and also provided an opportunity for family bonding.





# Spreading Yuletide Cheers



**P**utrajaya Marriott Hotel held **A Magical Christmas Celebration** with Palm Garden Hotel and Palm Garden Golf Club to spread love and joy from 12 to 19 December 2018. It began with a corporate social responsibility programme at Subang Permai Selangor People's Housing Project where 100 children were treated to a mouthwatering feast, a magic show and gifts, apart from contributions for their daily needs.

The employees also went on a carolling tour to spread jingles of cheer at various homes, offices and embassies. Together with Putrajaya Marriott Hotel's in-house Santa Claus who delighted the crowds with free candies, the *d'Flaming Reindeers* carollers had a jolly good singing tour at some memorable highlights, which included entertaining the Embassy of Netherlands at their Christmas party on a Friday night as well as singing in front of 200 members of the public at both Maybank Training Centre in Bangi and also at Shell Business Centre in Cyberjaya.

## SPOOKTACULAR HALLOWEEN



**O**ver 90 guests turned up in full costume for Putrajaya Marriott Hotel's Halloween barbecue buffet, themed **Friday Night Spooktacular Halloween Party** which was held at Tuscany on 31 October 2018. The hotel associates made their special appearances in freaky costumes. Not only that, a live band performed throughout the night and games were played such as the guessing the Mystery Box as well as awarding the Best Costume to both children and adults. The night went by spook-tacularly as everyone enjoyed the ambience and fine selection of food.



## kamponglimpik games

**P**alm Garden Hotel (PGH) treated its employees to a one-of-a-kind **Kamponglimpik Games** on 19 October 2018 as part of its monthly Social, Welfare and Activity Team (SWAT) activities. The associates had to dress up in *kain batik* and *kain pelikat* (sarong) while performing some village-style games such as the *Coconut Bowling*, *Giant Slippers*, *Susun Selipar*, *Sambut Belon Pakai Kain* and some challenging telematches. There was non-stop laughter all around as the associates tested their skills in the games while sending their stresses away.





# SCHOOL'S OUT CAMP



As the school holidays rolled in, Palm Garden Hotel initiated an **Adventure Fun and Learning Camp (AFLC)** where parents can send their children for a fun-filled learning adventure. On 24 and 25 November 2018, the first batch of 10 children enjoyed a one and a half day of "gadget-free" camp starting with an adventurous time at District 21 and an ice-breaking session at the trampoline at IOI City Mall.

After lunch at the hotel, the children learnt how to set up their camps and were given individual sleeping bags. Various games awaited them such as *Making the War Cry*, *Wrapping the Mummy Session*, telematches and team-building activities. The swimming

session was the main attraction as the kids did not want to leave the pool, even for dinner. After dinner, lighter activities were in store including a "scary" night walk in blindfolds. A special AFLC t-shirt and a Certificate of Attendance were given to each child at the completion of the camp.



# Lights of Unity

Palm Garden Golf Club (PGGC) hosted a **Lights of Unity Charity High-Tea** in conjunction with Deepavali on 26 November 2018, together with Putrajaya Marriott Hotel and Palm Garden Hotel. A total of 85 children and their caretakers from three homes (Pertubuhan Kebajikan Yesuvin Mahligai, Pusat Jagaan Beribuan Kasih and Pertubuhan Kebajikan Nur Ain) were invited to the celebration.

The joyous occasion started at 3 pm and all three homes showcased their enticing performances to commemorate the Deepavali celebration. Aside from having fun with the various games and activities, the children each received a goodie bag which contained kid's favourite snacks, chocolates and *angpow* that were presented by Putrajaya Marriott Hotel Senior General Manager Mr Simon Yong, Palm Garden Hotel Manager Ms Lim Ai Meng and PGGC Assistant General Manager Mr Terence Lee.



# ROCK & ROLL ANNUAL DINNER AT PGGC

Palm Garden Golf Club (PGGC) recently celebrated its sixth **Annual Dinner** with the theme **Rock & Roll** on 17 December 2018 at Palm Garden Hotel, with about 165 employees including 15 guests from Palm Garden Hotel and Putrajaya Marriott Hotel. The evening was officiated by IOI Properties Group Berhad (IOIPG) Chief Operating Officer (Property Investment) Mr Cheah Wing Choong, followed by a special opening gambit dance by Wackid.

Employees from various departments such as the Food & Beverage, Golf, Finance & Administration, Housekeeping & Security and Field put up spectacular performances that kept the night going. During the night, the Long Service Awards were awarded to employees who have been with PGGC for five, 15 and 20 years which Mr Cheah presented and 12 Healthy Awards (to

employees who did not take any medical leave throughout the whole year) were presented by Putrajaya Marriott Hotel Senior General Manager Mr Simon Yong and PGGC Assistant General Manager Mr Terence Lee.

In conjunction with the dinner, awards were handed out throughout the evening to winners of PGGC's staff activities such as the inter-departmental bowling competition, golf course fun run, and more. The aim of the activities was to promote a balance between work and play amongst all employees and to encourage positive team building.

Last but not least, the main highlight was the lucky draw session, where no matter what the prizes were, everyone went home with a prize in hand.



IOIPG Senior Interior Design Manager Ms Lee Yoke Ling presenting a prize to a lucky winner.



## KLTA TOURISM GOLF TEES OFF

The Carlsberg Golf Classic (CGC) press launch was held at Palm Garden Golf Club (PGGC) on 20 June 2018, which kick-started the 34 tournament legs travelling to exclusive golf clubs around Peninsular Malaysia, Sabah and Sarawak. The CGC is the largest and longest-running (25 years) amateur tournament in Malaysia. With official partners such as Mercedes Benz, ParGold, Ogawa Saujana Hotels & Resorts Gatorade and more, golfers enjoyed about RM2.6 million in prizes as well as free samplings of beer and ciders on-and-off the course throughout every leg of the tournament.

At the launch, 80 guests, where 36 of whom were sponsors and partners, enjoyed a round of 18 holes. The first leg took off at Kelab Sungai Petani in Kedah on 30 June 2018, and swung back to PGGC for its mid-leg round on 30 August 2018, where 119 golfers were in attendance. The tournament drew its curtains back at PGGC where 128 players attended the national finals on 25 October 2018.

Palm Garden Golf Club (PGGC) hosted the golf competition of the annual **Kuala Lumpur Tourism Association (KLTA) Games** that was organised by the KLTA. The 24<sup>th</sup> edition of the goodwill games featured 10 sporting events from 18 to 21 October 2018, and was aimed at fostering a closer relationship among the tourism industry fraternity while promoting a healthier lifestyle and building a *Malaysia Truly Asia* spirit.

KLTA President Datuk A. Aruldas added: "PGGC and KLTA want the games to keep growing and garner enough attention so we could invite our regional counterparts to participate. This could increase the prestige of the games and even draw more people to visit the country." Golf was played on 18 October 2018 at PGGC where the **Mayor's Challenge Trophy** for the overall champion was up for grabs again.

The number of participants for the KLTA Games has been increasing gradually over the years and this year, about 1,200 participants from over 50 organisations and companies were expected.



## LUXURY BUSINESS HOTEL



Le Méridien Putrajaya has been recognised by the **World Luxury Hotel Awards 2018**, under the category of **Luxury Business Hotel (Continent Winner: Asia)**. The announcement was made on 10 November 2018 at a prestigious presentation ceremony in Bali, Indonesia. Since 2006, the World Luxury Hotel Awards is the pinnacle of achievement in the luxury hotel industry, as voted by more than 300,000 international guests, travellers and industry players. It is a renowned global organisation that recognises the world's finest hotels for their world-class offerings and service excellence.

## CREATIVE XMAS KITCHEN FOR KIDS

On 19 December 2018, the Human Resource (HR) and Kitchen teams of Le Méridien Putrajaya banded together to run a fun-filled **Christmas Cookie & Gingerbread Workshop** for 20 children of the hotel associates. The children, aged between seven to 17, tried their hands at rolling out cookie doughs, cutting out gingerbread and also into Christmas shapes, and finally decorating them in the most creative ways. The final products were as tasty as they looked! This session was part of the hotel's HR's quarterly **Take Care** initiative.







## Fulfilling 161 Wishes of Underprivileged Children

**IOI** Group (IOI) together with its foundation, Yayasan Tan Sri Lee Shin Cheng (Yayasan TSLSC), and IOI City Mall (ICM) celebrated Christmas by organising a charity campaign titled **Grant A Wish This Christmas 2018** on 12 December 2018 as part of their corporate social responsibility initiative.

The campaign which ran from 1 November to 7 December 2018 and was opened to all IOI employees as well as ICM's patrons to fulfill the wishes of 161 underprivileged children, aged between three and 19 years old from four selected homes, namely Little Yellow Flower Education Foundation, Shepherd's Centre Foundation Semenyih, Stepping Stones Living Centre and Pertubuhan Kebajikan Thangam Illam.

On 12 December 2018, the children received their Christmas gifts in addition to goodie bags filled with school supplies, toiletries and food items, courtesy of Yayasan TSLSC at a gift presentation ceremony held at ICM.

Yayasan TSLSC Executive Director and Bargain Basement founder Datin Joanne Wong and ICM Complex General Manager Mr Chris Chong presented the Christmas gifts and goodie bags to the four homes.

At the presentation ceremony, special performances were showcased including a spectacular magic show, followed by a Christmas carol by the children from Shepherd's Centre Foundation Semenyih.

Prior to the presentation ceremony, the children had their fun time at District 21, a first-of-its-kind 70,000 sq. ft. indoor adventure theme park located in ICM where they got to climb, jump, slide and fly while exploring every game and challenge laid out.

The children were also treated to lunch by Texas Chicken and a complimentary screening of *Fantastic Beasts: The Crimes of Grindelwald* at Golden Screen Cinemas. Upon departure, they were presented with goodies by Hogan Bakery. The event was a success and everyone left with huge smiles on their faces.



## DIALOGUE IN THE DARK

Yayasan Tan Sri Lee Shin Cheng (Yayasan TSLSC) supported the social enterprise **Dialogue in the Dark** by sponsoring RM10,000 worth of tickets for their **Concert in the Dark 2018** event.



Wish This  
as 2018

# Giving Out RM200,000 to 15 Beneficiaries

FOUNDATION  
BERITAIOI

35



Spring cleaning for a good cause. Puan Sri Cecilia Lim (left) donating her pre-loved items to Bargain Basement founder Datin Joanne Wong (right) and witnessed by Puan Sri Wendy Ong (centre).



Bargain Basement is proud to lend a hand to 15 beneficiaries and hopes to engage the public for many years to come.

**B**argain Basement, an initiative by Yayasan Tan Sri Lee Shin Cheng (Yayasan TSLSC) exemplified the spirit of *sharing is caring* at the **Grant A Wish This Christmas 2018** presentation ceremony held on 12 December 2018 at IOI City Mall (ICM). Bargain Basement contributed a total of RM200,000 of its net proceeds to 15 beneficiaries in conjunction with this Christmas season.

Among others, the donation will feed the hungry, teach *orang asli* and refugee children, buy schooling needs for poor students, as well as improve the lives of the old, ill and needy.

Apart from the four selected homes (Little Yellow Flower Education Foundation, Shepherd's Centre Foundation Semenyih, Stepping Stones Living Centre and Pertubuhan Kebajikan Thangam Illam), the 11 beneficiaries are Alzheimer's Disease Foundation Malaysia, Persatuan Rumah Kanak-Kanak Trinity Selangor, Pertubuhan Kebajikan Anak-Anak Yatim dan OKU Mesra Petaling Jaya, Home of Kan Ern, Autism Café Project Malaysia, Dignity for Children Foundation, Charwiki, Wisdom Club, Lighthouse Children Welfare Home Association, Arrow Harvest PLT and individual recipient Mr Chang Jee Kee.

Yayasan TSLSC Executive Director and Bargain Basement Founder Datin Joanne Wong said she was proud of the collective effort that engaged families, friends and the community in helping the needy. She also shared the advantages of regular spring cleaning. "Decluttering is a way of organising our lives. If you are not using or wearing the items, clear the clutter, regain your space and let someone else buy and use those items – all for a good cause. Our environment needs a circular economy. Besides promoting the 3Rs which are Reusing, Reducing and Recycling, it is a worthy effort from the public's conscientious point of view to help the needy," she added.

Bargain Basement opened its second branch at IOI Mall Puchong in September 2017, following its first shop at ICM which opened in June 2015.



Some of the Bargain Basement champions who graced the presentation ceremony were (from left) Mrs Sylvia Gan, Datin Jamilah Ang, Puan Sri Cecilia Lim, Datin Joanne Wong, Puan Sri Wendy Ong, Datuk Dr Yim (Hon. Chairman of the Alzheimer's Disease Foundation Malaysia), Datin Kathleen Chew, Ms Sue Quek (founder of Wisdom Club), Mrs Janet Ang and Puan Sri Amy Ter.



Shopping for a great cause. Bargain Basement encourages the public to donate pre-loved or unused items which are then resold and converted into money for charity.



Dialogue in the Dark is an awareness-raising exhibition and experiential learning centre that welcomes visitors to step into the world of the blind and visually-impaired communities by participating in a tour of total darkness led by visually-impaired guides. It aims to challenge the public's view on disability and impairment.

On 12 and 13 October 2018, a total of 67 sponsored persons had the privilege of experiencing an enlightening yet intimidating (at times) journey of walking in the shoes of the disabled from 7.30 to 10.00 pm, and seeing the world through a different set of eyes.



The concert opened up a new perspective of viewing the handicapped in a new light.





## Awards RM517,000 in Scholarships

Yayasan Tan Sri Lee Shin Cheng (Yayasan TSLSC) awarded RM517,000 in scholarships to 11 outstanding students at the **Yayasan TSLSC Scholarship Presentation Ceremony** which was held on 27 October 2018 at IOI headquarters.

Yayasan TSLSC Executive Director Datin Joanne Wong presented the certificates and cheques to nine Bachelor Degree and two PhD scholarship recipients who are pursuing their full-time studies at recognised local institutions of higher learning. The two PhD recipients are from University of Malaya, which recently signed a Memorandum of Agreement with Yayasan TSLSC to enhance research and development in the field of sustainable oil palm plantation management.

To date, Yayasan TSLSC has disbursed more than RM9 million worth of scholarships to 277 scholars since its introduction in 1998. First-year scholarship recipient from Multimedia University, Ms Ain Farah Amira, who is pursuing her Bachelor of Multimedia (Hons) (Advertising Design), summarised the joy of the entire batch of scholars by expressing gratitude towards the scholarships granted by Yayasan TSLSC that help to lighten the burden of their parents.

The day's programme included a video presentation on IOI's Core Values, a sharing of experience by a previous Yayasan TSLSC scholar, Mr Oh Yu Long (*pix*) who is currently IOI Palm Biotech Sdn Bhd Assistant Manager (Production), a career talk by IOI Corporation Berhad Plantation Administration & Human Resource Senior Manager Mrs Kuan on how to build a rewarding career in IOI, and also a visit to Bargain Basement at IOI City Mall. The scholars were introduced to Bargain Basement's concept which encourages the public to donate pre-loved or unused items to be resold and converted into money for charitable purposes and to help the community.



Datin Joanne Wong (centre) posing with the past and present scholarship recipients.



IOIC Head of Group Human Resource Development Puan Hezzimon binti Abdul Hamid (second from left) with the scholarship recipients.



Listening attentively to the day's event.



A group picture of proud scholars and representatives of IOI.



# YEAR 2018 IN REVIEW

## 3 March

IOI Group (IOI) officially relocated its headquarters to IOI City Tower 2, a Green Building Index certified and Grade 2 office building in IOI Resort City.

## 23 March

IOI Pan-Century Oleochemicals Sdn Bhd (IOI Pan-Cen Oleo) received the Exceptional Achievement Award at the Prime Minister's Hibiscus Award 2016/17 ceremony for its exemplary performance in protecting the environment and promoting sustainable development.



## 14 March



IOI Properties Group Berhad (IOIPG) bagged three awards – the All-Star Award (Top Ranked Developers of the Year), the Family-Friendly Honours Award (The Best Family-Centric Development) for Sky Condominium @ Bandar Puchong Jaya and the Happy Buyer Excellence Award (Most ROI Development) for Odora Parkhomes @ 16 Sierra, Puchong South – at the StarProperty.my Awards 2018.

## 19 April

randstad employer  
brand research 2018.



IOI Corporation Berhad (IOIC) has been named as one of the Top 20 Most Attractive Employers in Malaysia by Randstad, one of the world's leading recruitment agencies, in their third annual Employer Brand Awards 2018.

## 3 April

Palm Garden Golf Club was voted as the top three golf courses with the Best Overall Golf Experience while IOI Palm Villa Golf & Country Resort also made it to the top three in the Most Improved Golf Course category in the ParGolf People's Choice Awards 2018.



## 20 July

IOIC contributed RM2 million to the Tabung Harapan Malaysia, or Malaysia Hope Fund set up to alleviate the country's national debt burden, as part of its corporate social responsibility to the nation.



## 26 April

IOIPG was accorded the Best Mass Market Development (Condo) Award for its Sky Condominium development at the annual PropertyGuru Asia Property Awards (Malaysia) 2018.





## 16 August

IOIPG received the High Classic Achievement Awards 2018 for Almyra Residence, Park Villa and Sierra 6 as well as the Best Classic Achievement Awards 2018 for Residential Category B – Stratified Housing for Park Villa and Almyra Residence.



## 15 October

IOI Edible Oils Sdn Bhd (IOIEO) won the Palm Oil Industry Award (Heat Recovery using Vent Economisers) at the 2018 IChemE Malaysia Awards.



## 29 October

IOIPG was awarded the Top Ten Property Developers Awards at The Edge Malaysia Property Excellence Awards 2018.



## 10 November

Le Méridien Putrajaya has been recognised by the World Luxury Hotel Awards 2018, under the category of Luxury Business Hotel (Continent Winner: Asia). This award is the pinnacle of achievement in the luxury hotel industry, as voted by guests, travellers and industry players-alike.



## 15 November

IOIPG was voted by the public as one of the 10 Best Developers in the People's Choice Award category and bagged the Best High Rise Residential Award (Completed Property) for its Sky Condominium development at the iProperty Developer's Excellence Awards 2018.



## 12 October

IOI bagged the prestigious HR Asia's Best Companies to Work for in Asia 2018 Award as an acknowledgement of its proven track record of excellence in delivering organisational growth and strategic human capital development.



## 12 October

IOIPG was ranked as one of the Top 5 Best Employer Brands in the Real Estate/Property category at the recent Graduates' Choice Award 2018.



## 19 October

IOIEO was recognised with a National Energy Award 2018 (Energy Efficiency Category 1: Energy Management in Large Industries) and subsequently won 2<sup>nd</sup> Runner-Up in the Energy Management in Buildings and Industries (Large Industry Category) Award at the 36<sup>th</sup> ASEAN Ministers on Energy Meeting.



## 27 November

IOI Pan-Century won the Best Oleochemical Company Award in its maiden participation in the Anugerah Industri Sawit Malaysia 2017/2018 which was organised by the Malaysian Palm Oil Board.



## 27 November

IOIEO (Sandakan Refinery) won the Malaysian Palm Oil Industry Award 2017/2018 for the Best Kernel Crushing Plant (Third Party Supplier) category.





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**IOI PROPERTIES**

Developer

LUSH DEVELOPMENT SDN. BHD. (348635-D)  
(Subsidiary of IOI Properties Group Berhad)  
IOI City Tower 2, Lebuhr IRC, IOI Resort City  
62502 Putrajaya

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[ioiproperties.com.my/referral](https://ioiproperties.com.my/referral)

**03 8944 9999**

• All information contained herein including the measurements and illustrations are subject to amendments without notification as may be required by the authorities or the developer's consultants and are not intended to form and cannot form part of an offer or contract. All measurements are approximate.